

Appendix 2 – Movement Plan street surveys report

Results and analysis

April 2019

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Introduction

About the consultation

Street surveys were undertaken in January 2019 using a shortened version of the online survey. We reached 207 people in seven locations (libraries and leisure centres). We targeted areas and demographics which had a low response rate in the online hub survey. The survey locations were:

- Elephant & Castle Shopping Centre
- The Castle Leisure centre
- John Harvard Library
- Canada Water Library
- Camberwell Leisure Centre
- Camberwell Library
- Peckham Library

The Movement Plan consultation ran from November 2018 to February 2019.

Please contact transport@southwark.gov.uk with any questions regarding the data and findings presented in this report.

Consultation report appendices

The consultation results are presented in one summary report and each activity is analysed in depth in each appendix. See below for full list of appendices.

- Movement Plan Consultation Report – Summary Report
- Appendix 1 – Consultation Hub Analysis
- Appendix 2 – Street Surveys Analysis
- Appendix 3 – Young Advisors Analysis
- Appendix 4 – Over 65s Workshop Report
- Appendix 5 – Stakeholder Responses Detailed Summary
- Appendix 6 – Surveys Questionnaires

Key Findings

Feel safe from crime

People said that to feel safe when on the streets is one of the key factors to increasing active travel. 14.5% of respondents said a fear of crime strongly influences how, when and where they choose to travel. Additionally, 34% said it partly influence their travel choices. It was also highlighted that more police presence and CCTV could improve feeling safe from crime.

According to 2014 -16 TfL City Planner data street crime is higher in many of the areas that were surveyed. This might have contributed to the emphasis on personal safety identified here.

Feeling safe from injury

People also highlighted to feel safe from injury and increased road safety as key factors to create a great journey experience and increase active travel. People defined safety measures as infrastructure such as wider and well maintained pavements, clear cycle routes and easy and safe pedestrian crossings.

Poor behaviours by all road users (drivers, cyclist and pedestrians) are also causing worries and insecurities. People say that mutual respect and shown care would make the environment feel safer.

Something to see and enjoyable green public space

People highlighted things to see along the routes as something that could encourage and make walking more enjoyable.

In general, an interesting, green and peaceful environment was sought after. People said they would like routes that take you away from main roads and that are less stressful. For street to be clean well looked after was also mentioned as to something that would improve journey experience.

Infrastructure to support walking and cycling

Space to walk and cycle was desirable to encourage more active travel and contribute to a positive experience on the streets. Infrastructure to support this was defined as wider pavements, cycle routes and information and wayfinding about walking and cycling.

People also highlighted traffic reduction as something that would provide more space for walking and cycling as well as to improve feelings of safety and create a more enjoyable environment for people moving.

Summary of how people responded to the open questions

The numbers in brackets is the number of mentions each theme received in the survey. Please see graphs for more details.

Question 5 –What do you think is the most important thing for us to focus on to help people walk more?

Feeling safe from injury and crime

The most mentioned aspect to focus on when delivering a walking network was for people to **feel safe from crime and injury** (36). This was often described as minimising the threat presented to people by cars, fear of crime and other factors that cause worry and insecurity.

Street lighting (18) was commonly mentioned in relation to feeling safe. Street lighting is particularly a concern in night time, when there is a need for well-lit places. A few also mentioned street lightening as a possible decorative element to enhance place. More space to walk with wider **pavements with less obstruction** (16) is linked to feeling safe on the streets.

That **crossing roads are easy and safe** (13) is highlighted. This includes more crossing points that are simpler and clearer to reduce stress when crossing as well as reduced **waiting time at crossings** (5). A few people particularly mention Old Kent Road as a difficult and unsafe road to cross.

“Safer crossing along Old Kent Road - I walk to work 40 min each way down the Old Kent Road and I still don't feel confident crossing. Even worse when with the children I work with.”

“Simplify street crossings and making pedestrian traffic the priority.”

Create an enjoyable and interesting experience

Second most uniquely mentioned theme to question five was **greenery and green open space** (25). People would like to see more greenery in the form of parks, vertical gardens etc. To provide quiet and calm space for people as well as for wildlife.

To improve waking experience people would also like to see **quiet and direct walking routes** (12) that connect the places people want to get to. Meaning routes that

take you away from the main roads in which you can feel relaxed and stress free in when moving.

Also a few mentioned **things to see and do** (10) this could be leisure places, public art and shopping.

Information and wayfinding

Wayfinding and information about walking opportunities (18) that directs to points of interest and provides information about facilities in the area is desirable.

People asked for wayfinding and signage in the street to encourage walking trips. For example, to show how close the next station is and how long it would take to walk there. It is also highlighted that information/signage that directs to existing walking and cycling routes would be helpful.

“Hack tube stations & bus stops to communicate to people the next stations and that they can see something on their way there.”

People would like to see the council promote the **positive benefits of walking** (14) including health, economic and environmental advantages. To target older people and children walking to school was specifically mentioned as groups of people who would most greatly benefit from walking.

“Advertise more the benefit of walking, and encourage parent to train their children walk to school so it can get into their habit of life <3
Organise a weekend (or day) of walk where Council encourage all take part.”

Question 12 – Are there any action that Southwark could take to help you feel safer in your journeys?

Increased police presence

To feel safer when travelling in the borough people would like to see more **police presence and CCTV** (20). A few added, **wardens and community support officers** (3) as something that would improve safety. It was also highlighted that places with **more people around and social areas** (3) that are lively also makes people feel safer.

Infrastructure to feel safer

To have a **more and safer cycle infrastructure/routes** (13) would improve the feelings of safety for cyclist and other road users. People would like to see this leading to keeping cyclists of pavements. For there to be routes away from main routes and to make cycling through intersections safer.

Respondents said they would like to see **wider and well-maintained pavements/walking routes** (13). Including enough space to walk, with smooth pavements to minimize risk for trips and falls. Further, people would like **better lighting** (21) including more and brighter lights, especially on backstreets, narrow roads and in parks.

“I tripped on a paving stone and fell into the road. Luckily it was at a crossing and the driver was slowing anyway.”

“Encourage cyclists to respect pedestrians”

Safety in behaviours

People would like to see more **mutual respect between all road users and clarity of rules** (4). For example, drivers to show care towards pedestrians especially at crossings and for pedestrians can be more attentive and pay closer look to where they are going. Further, for **improved cyclist behaviours** (9) and cyclists to show respect for road rules. People also mention they would feel safer with **reduced crime and anti-social behaviours** (7).

“For people to be a bit more polite towards each other.”

Question 15 – When thinking about how you move and travel in Southwark, if you could wish for one thing that would improve your experience, what would it be?

Improved public transport

People would like more **public transport that is reliable, direct and accessible with less overcrowding** (28). Also, people would like more tube stops and public transport access in the South East with specific mentions of the **Bakerloo Line Extensions** (5).

“To have more alternative ways of travel, especially during peak hour.”

“Better public transport and cycling paths to reduce car traffic.”

Space to walk and cycle

People would like to see active travel options being prioritised and space to be allocated for it (5). This includes **more and better cycle infrastructure/routes** (13) and **wider and well-maintained pavements** (6) for improved pedestrian experience.

“Fill in pot holes/fix paving stones faster. Lots of old people who could hurt themselves badly live locally.”

Enjoyable environment – green, clean and things to do

To enjoy the streets and for them to be looked after and **clean and tidy** (8). Including there being **things to do and see** (8), **greenery** (12) and **places to sit and rest and public toilets** (6).

“More festivals for people to gather together.”

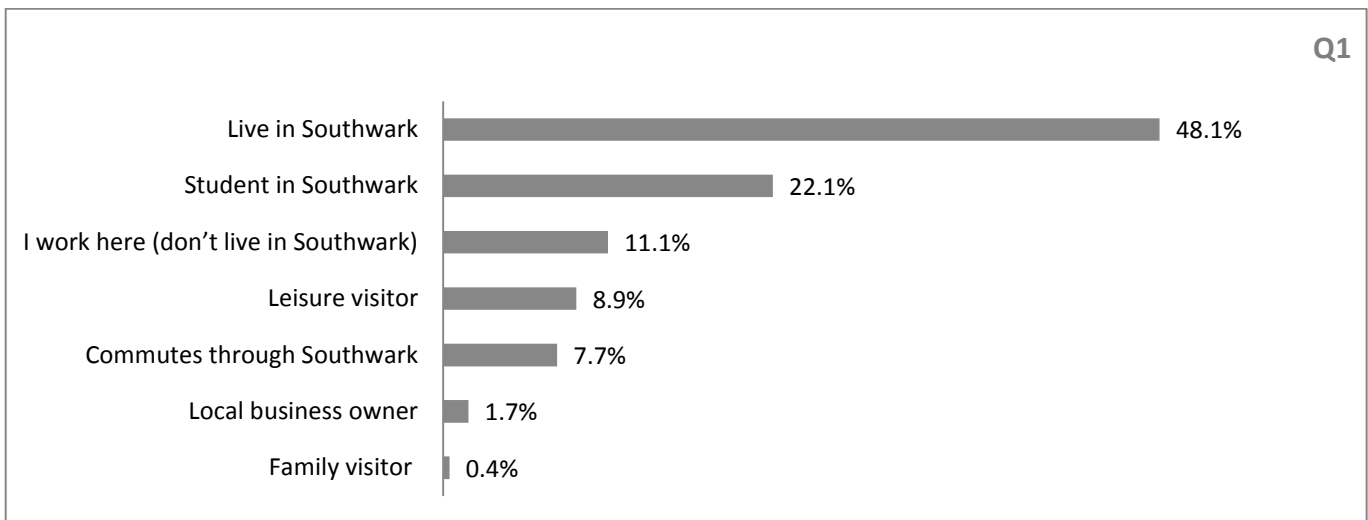
Traffic reduction and safety

People would like to see **traffic reduction** (10) and improved **safety** (8) in the streets. This entails **better lighting** (8) which is linked to feeling safer at night.

Respondents profile

Question 1– In what capacity are you responding to this consultation?

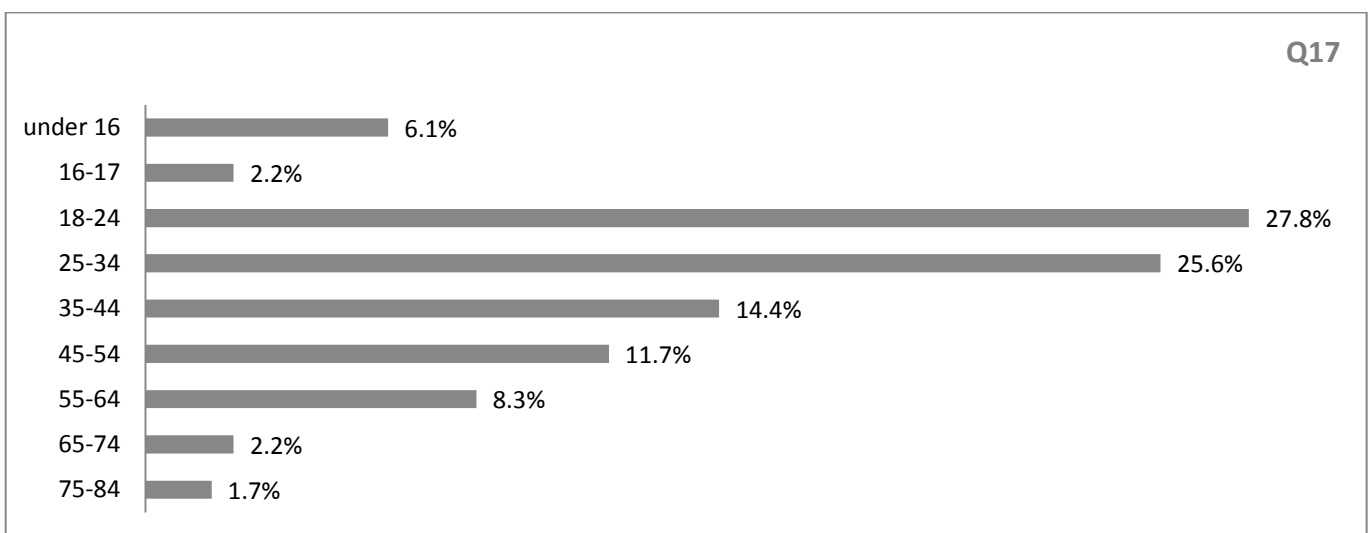
Total respondents: 207
Total comments: 235



Note: Respondents could select more than one option.

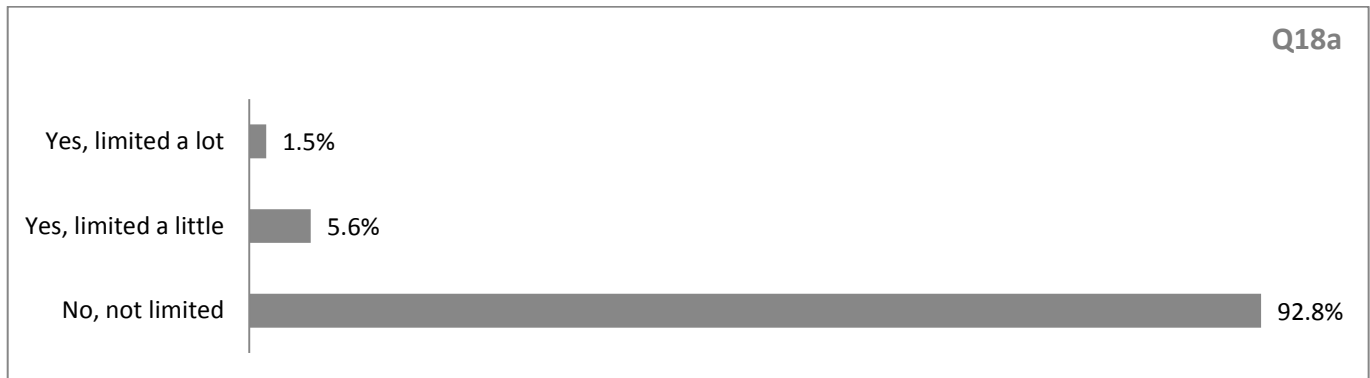
Question 17 – Age

Total respondents: 180



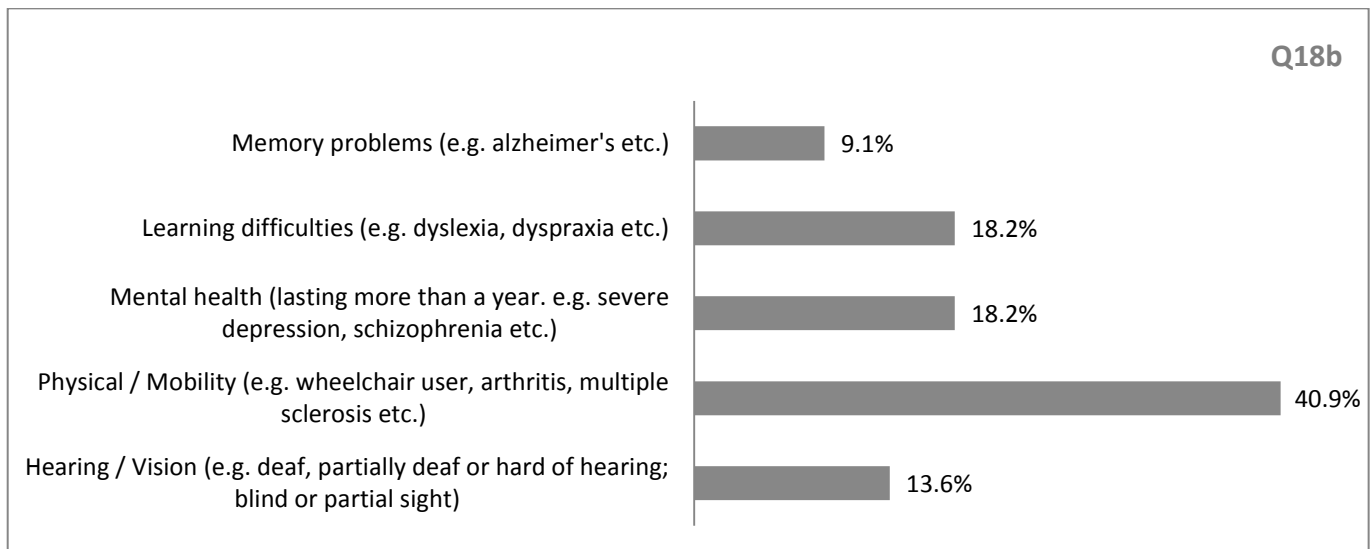
Question 18(a) – Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Total respondents: 195



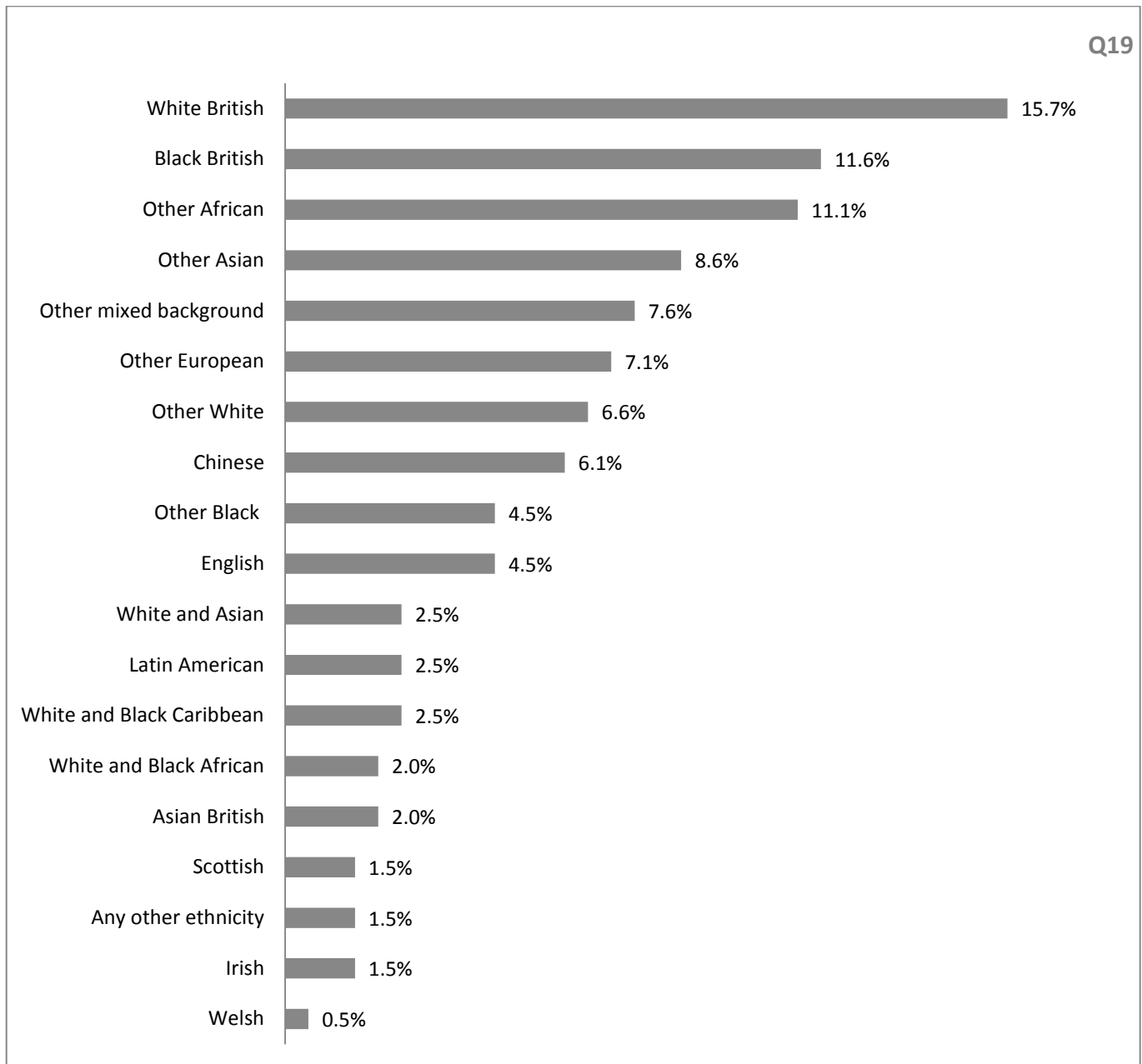
Question 18(b) – Nature of impairment

Total respondents: 22



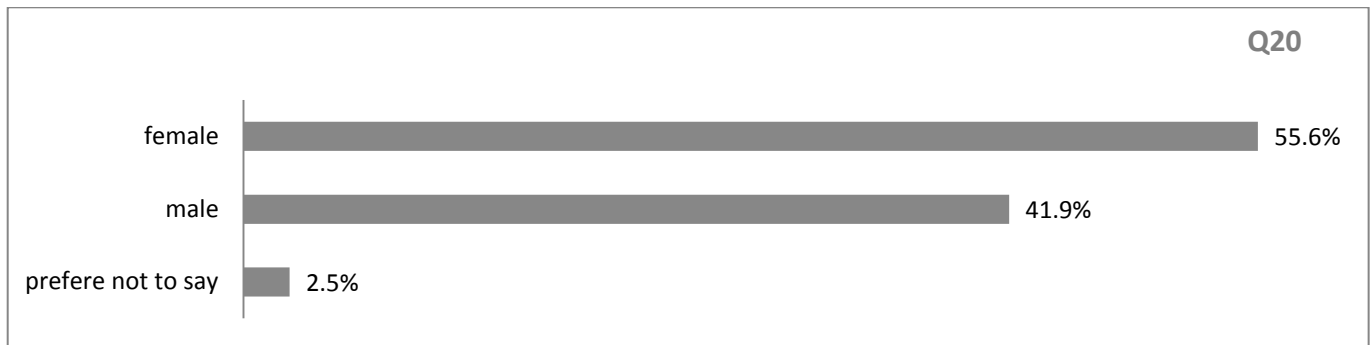
Question 19 – Ethnicity

Total respondents: 198



Question 20 – Gender Identity

Total respondents: 198



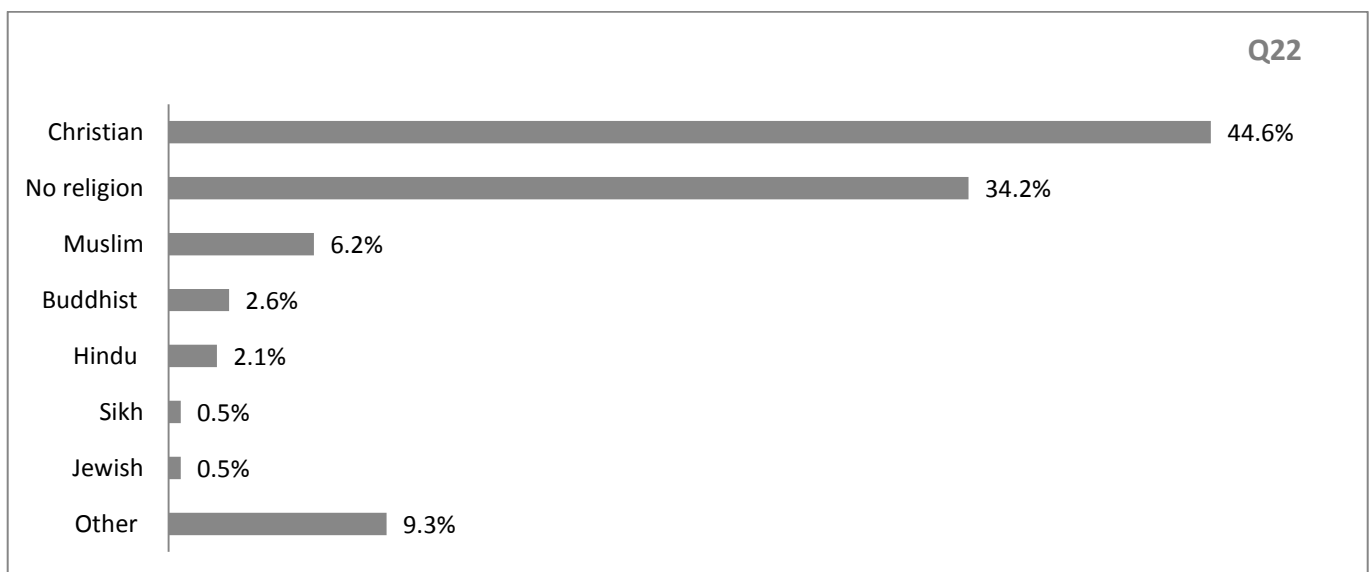
Question 21 – Sexual orientation

Total respondents: 190



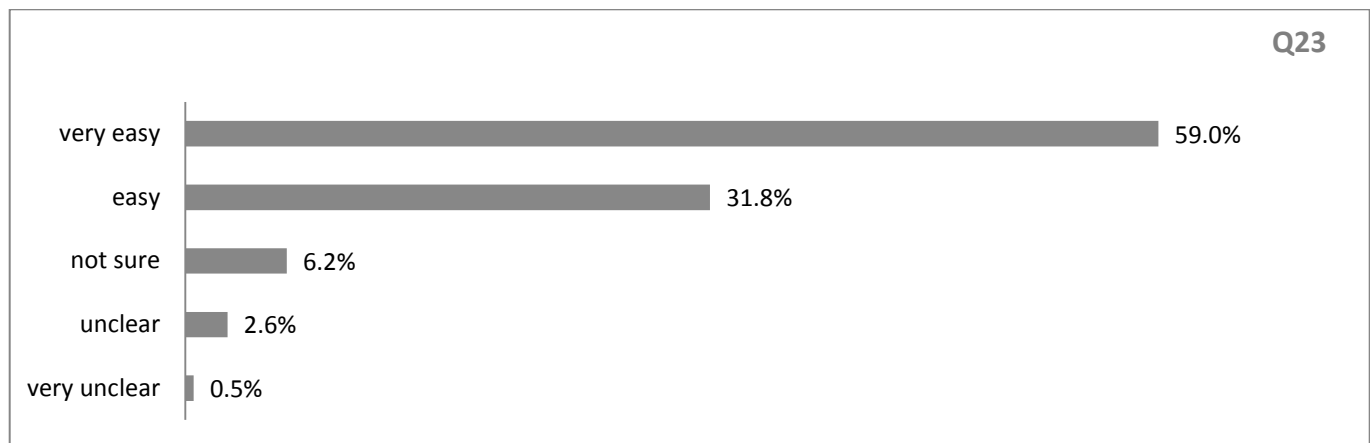
Question 22 – Religion

Total respondents: 193



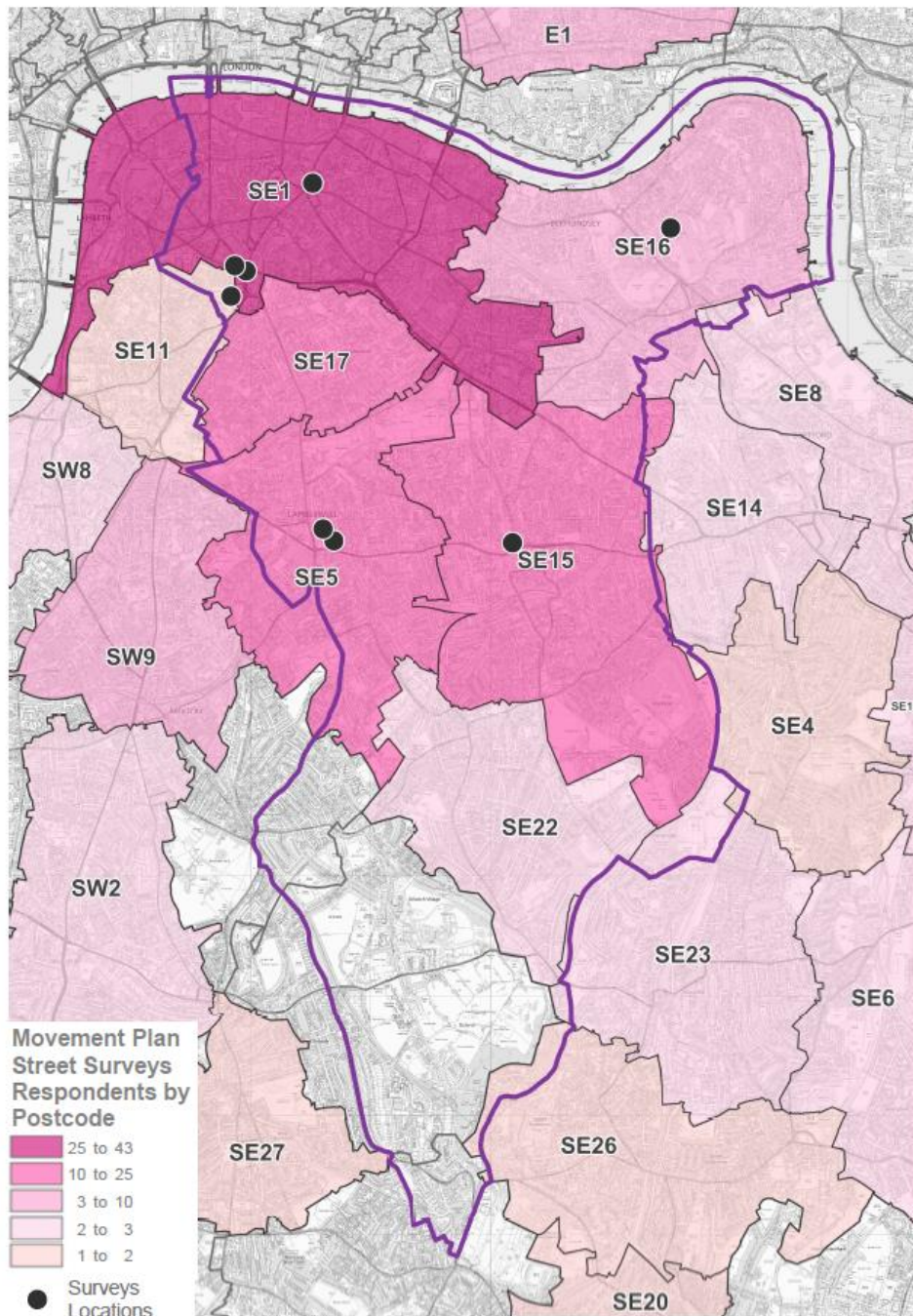
Question 23 – Did you find this consultation clear and easy to complete?

Total respondents: 195



Question 16 – Postcode

Total respondents: 156



156 People provided postcodes in their responses, however only 152 were attributable to existing postcodes. Most of the postcodes contained only the initial district code; therefore for consistency the map was produced using the postcode district boundaries.

6 respondents provided home postcodes which are from outside London: Leeds, Orpington, Southampton, Epsom, Brighton and Blyth. Half of them were in Southwark for leisure or visiting family and half were working or owning a business in Southwark.

146 respondent's postcodes are within greater London boundaries, of which 95 in Southwark, 10 in Lambeth and 13 in Lewisham which are the boroughs sharing most of Southwark's boundaries.

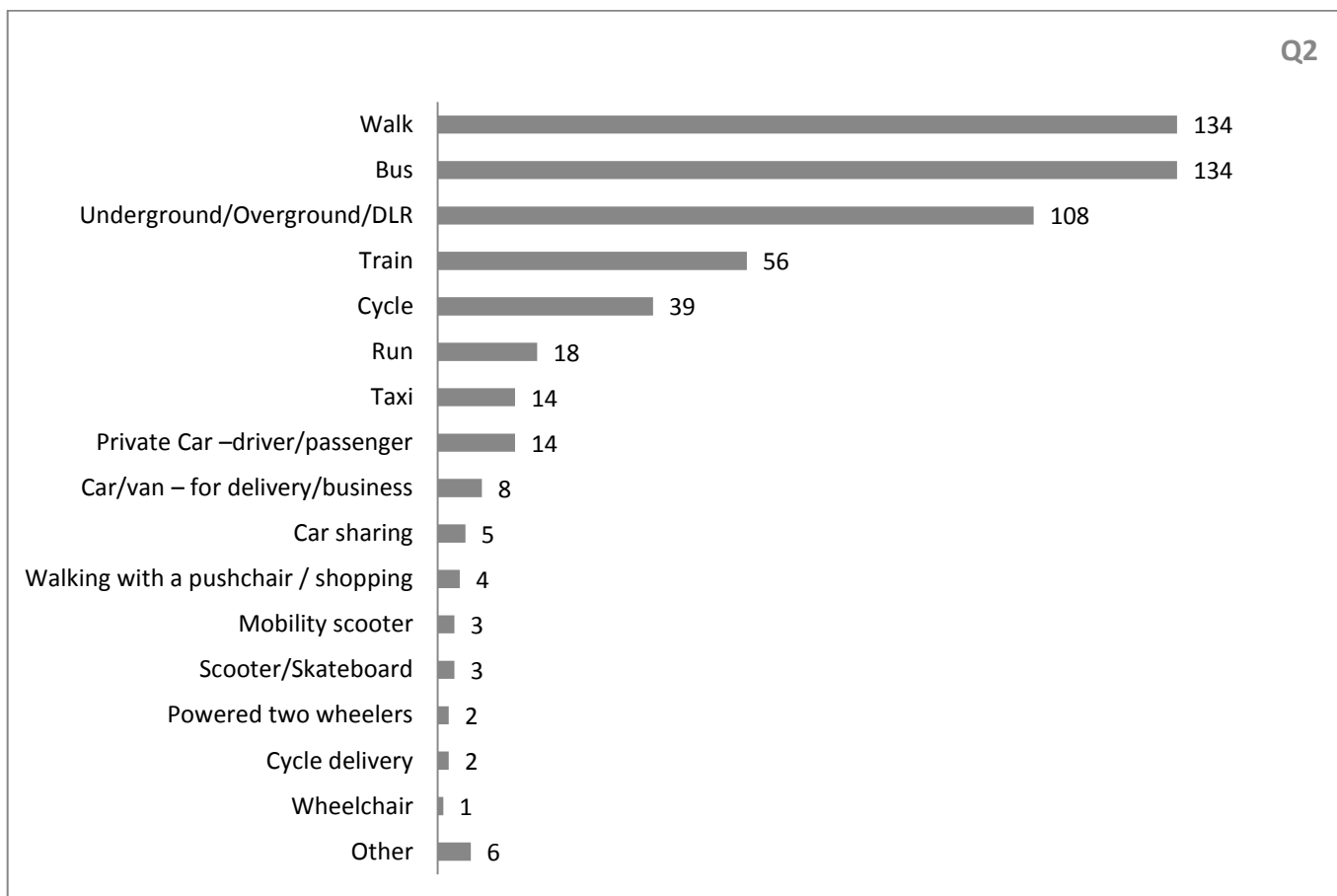
43 respondents live within the SE1 postcodes which includes 4 of the surveys locations.

How people responded

Question 2 – Select all the ways you travel in Southwark more than once a week?

Total respondents: 207

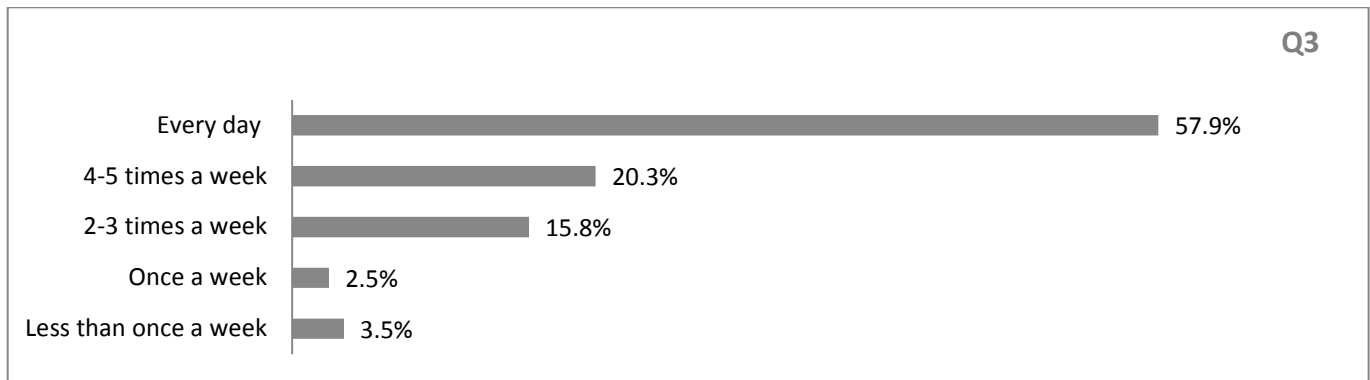
Total comments: 551



Note: Respondents could select more than one option.

Question 3 – How often do you walk for 10 minutes or more?

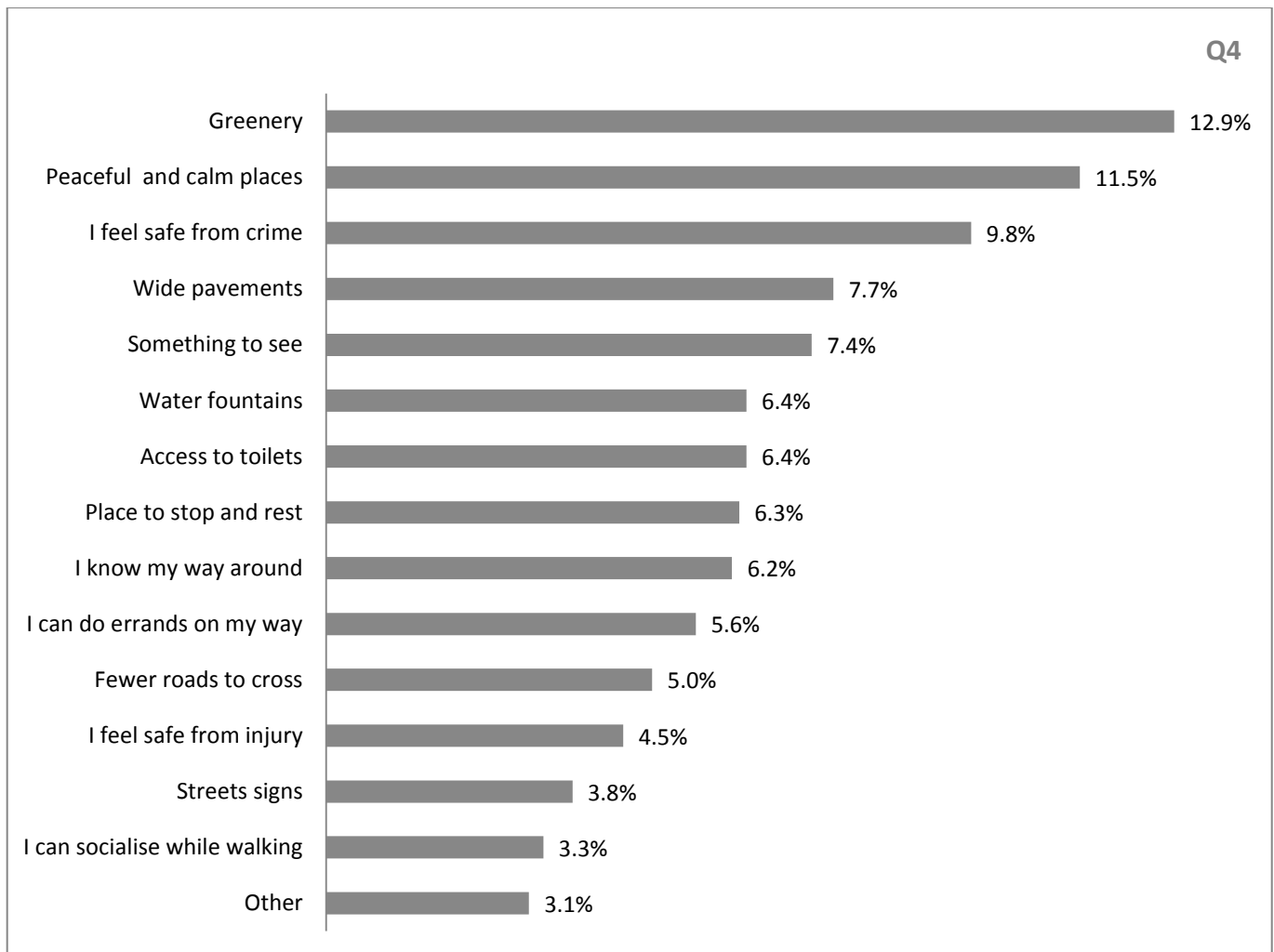
Total respondents: 202



Question 4 – Thinking about what you currently experience and what could encourage you to walk more in the future?

Total respondents: 203

Total comments: 905

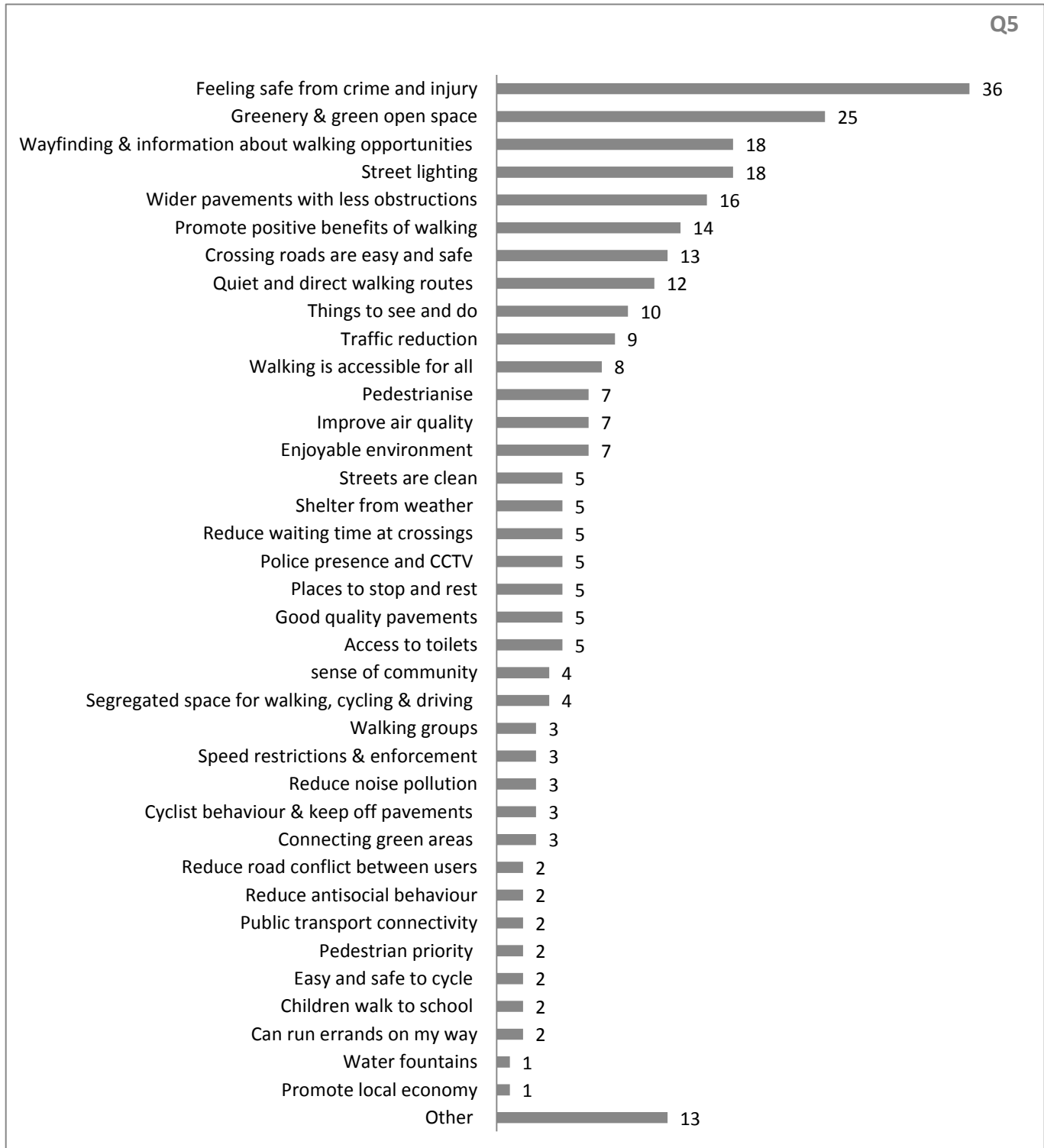


Note: The respondent could choose up to 5 factors.

Question 5 – There are approximately 300km of roads in the borough, which people can walk on. We want to develop a walking network that helps people walk more in the borough, but we have limited resources to do this. What do you think is the most important thing for us to focus on to help people walk more?

Total respondents: 173

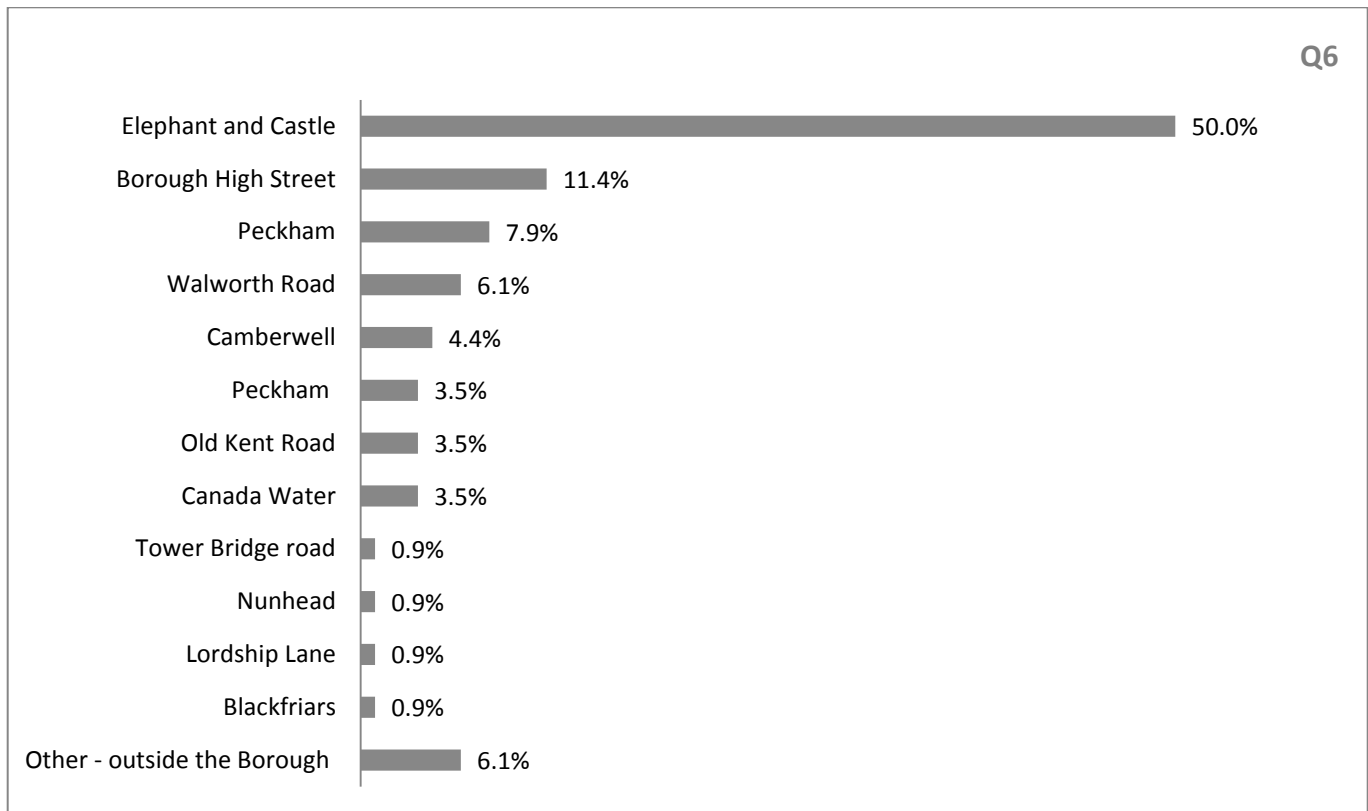
Total comments: 287



Note: Comments could contain more than one theme, therefore the total number of comments is higher than the number of respondents.

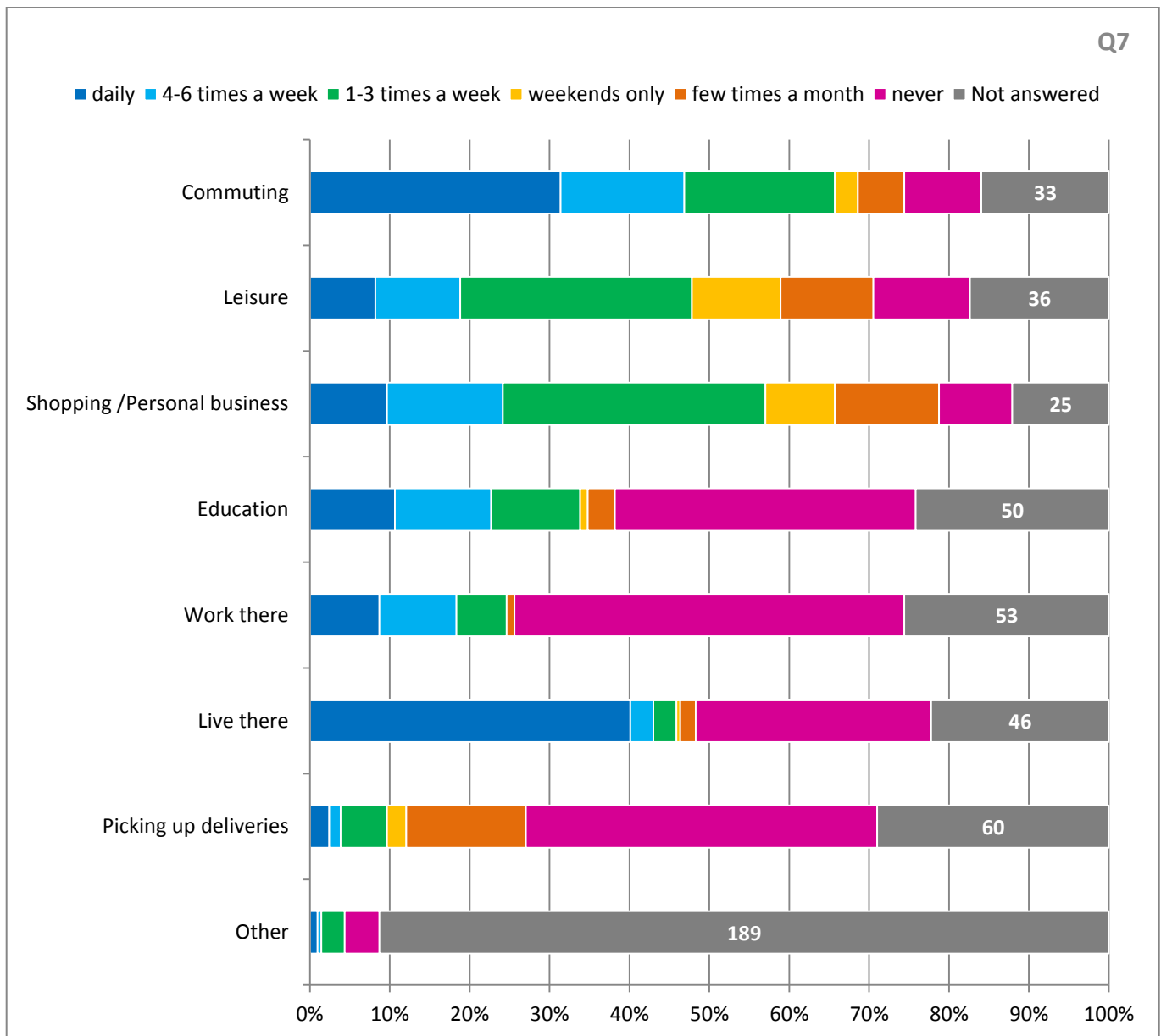
Question 6 – What town centre/highstreets do you most often visit?

Total respondents: 114



Note: The low response rate to question 6 is due to respondents selecting more than one option when only one should have been selected. In the cases where respondents did select more than one option their answer was noted as a no answer.

Question 7 – How often do you visit your town centre/high street for the following purpose?



Comment: “Other” purposes for travelling to a town centre/high street included going to church, for fun/to explore areas, working from home and going to the doctor.

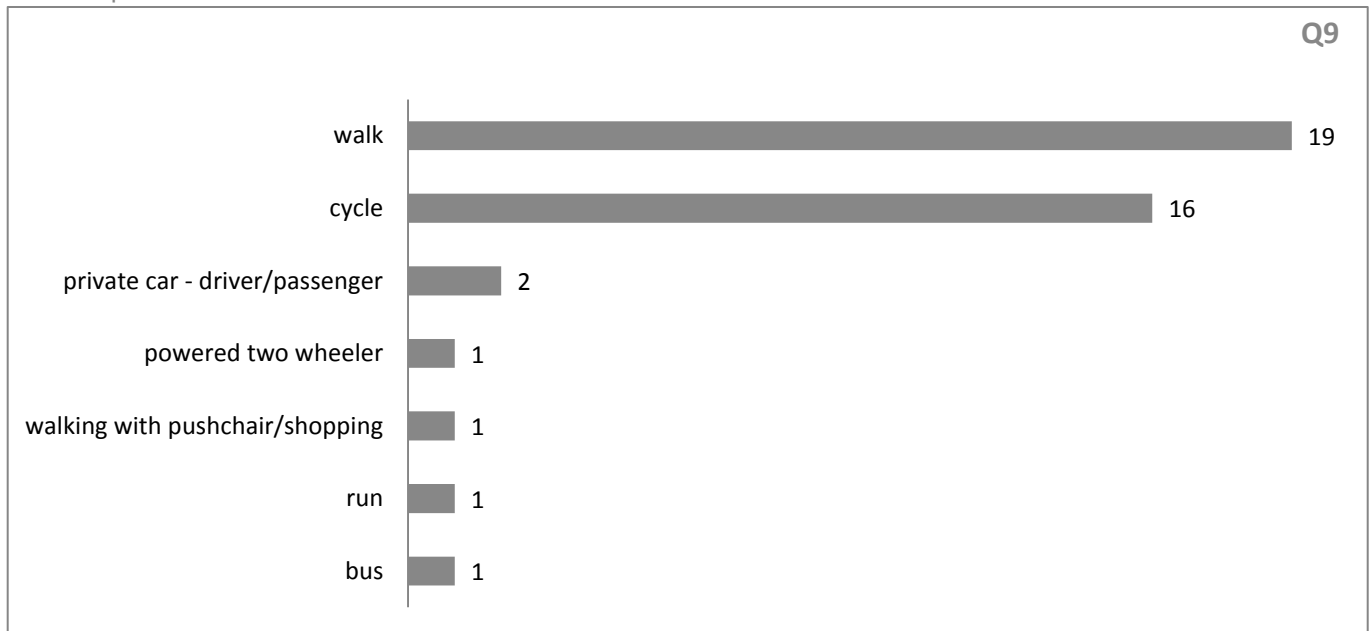
Question 8 – Have you been involved in a road collision or near miss in the past year?

Total respondents: 202



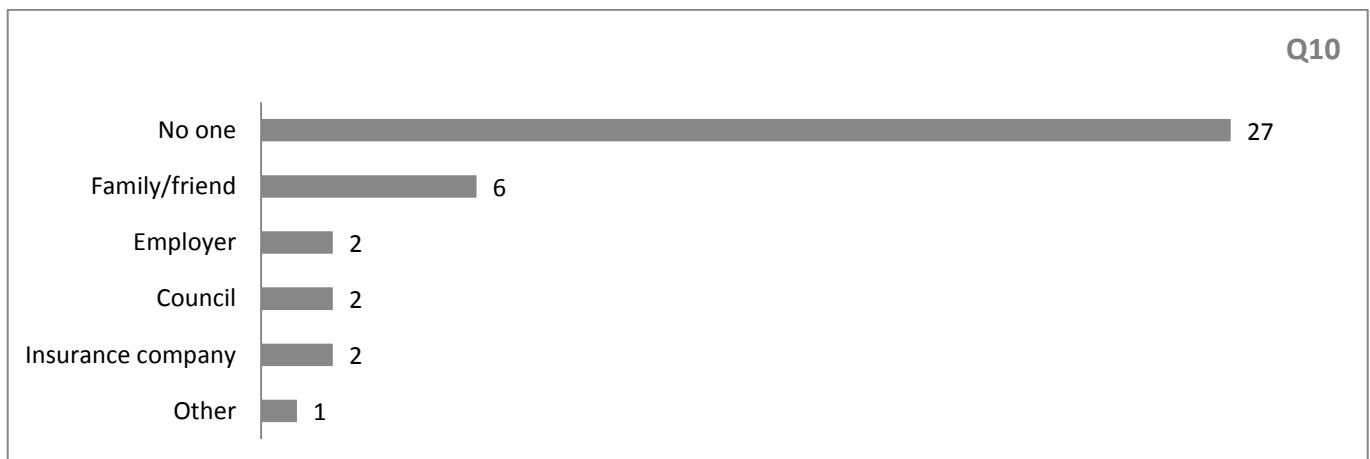
Question 9 – If yes, how were you travelling when it happened?

Total respondents: 41



Question 10 – if yes, who did you contact when it happened?

Total respondents: 40



Question 11 – Did you change your travel behaviour after that?

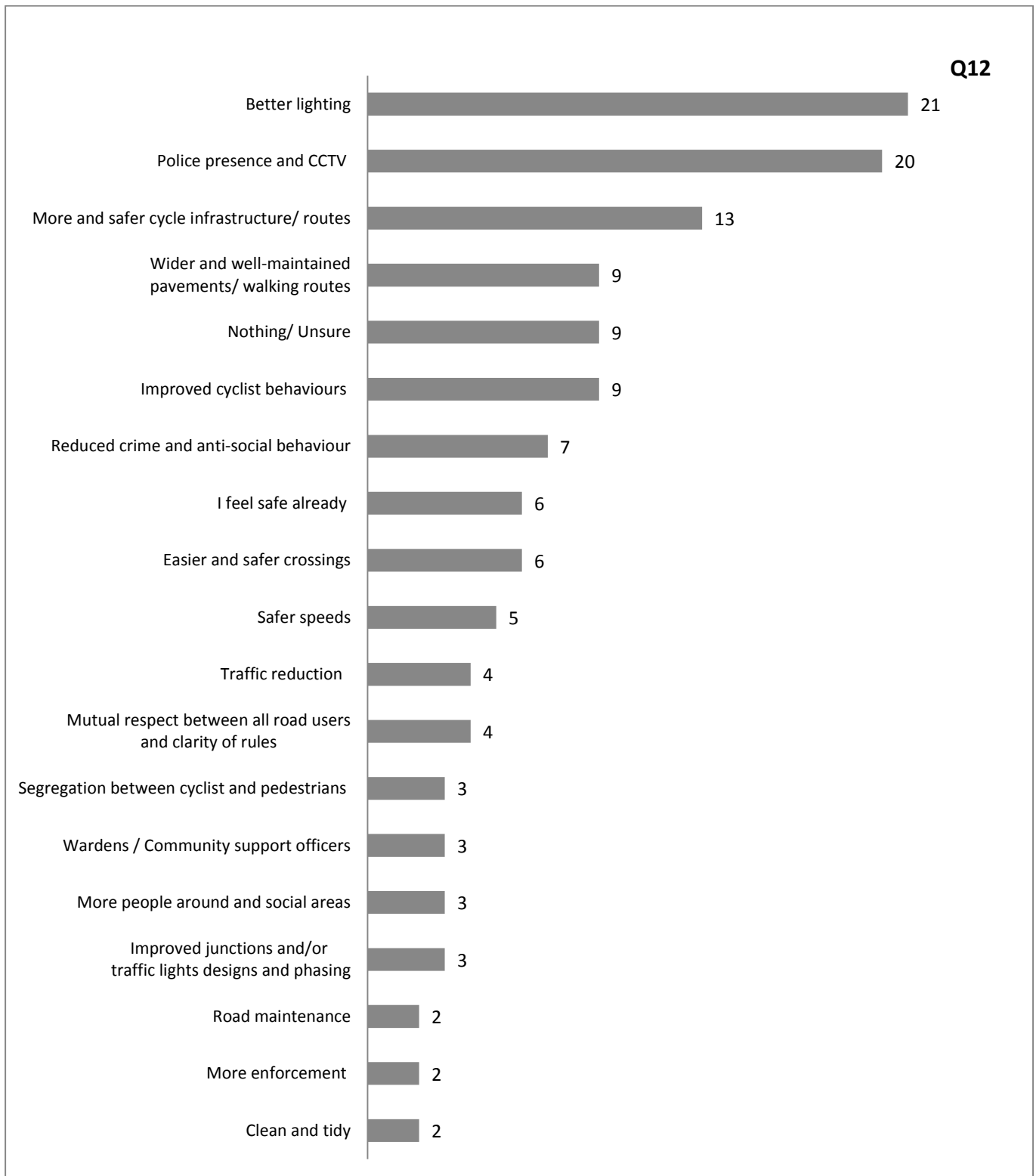
Total respondents: 45



Question 12 – Are there any action that Southwark could take to help you feel safer in your journeys?

Total respondents: 115

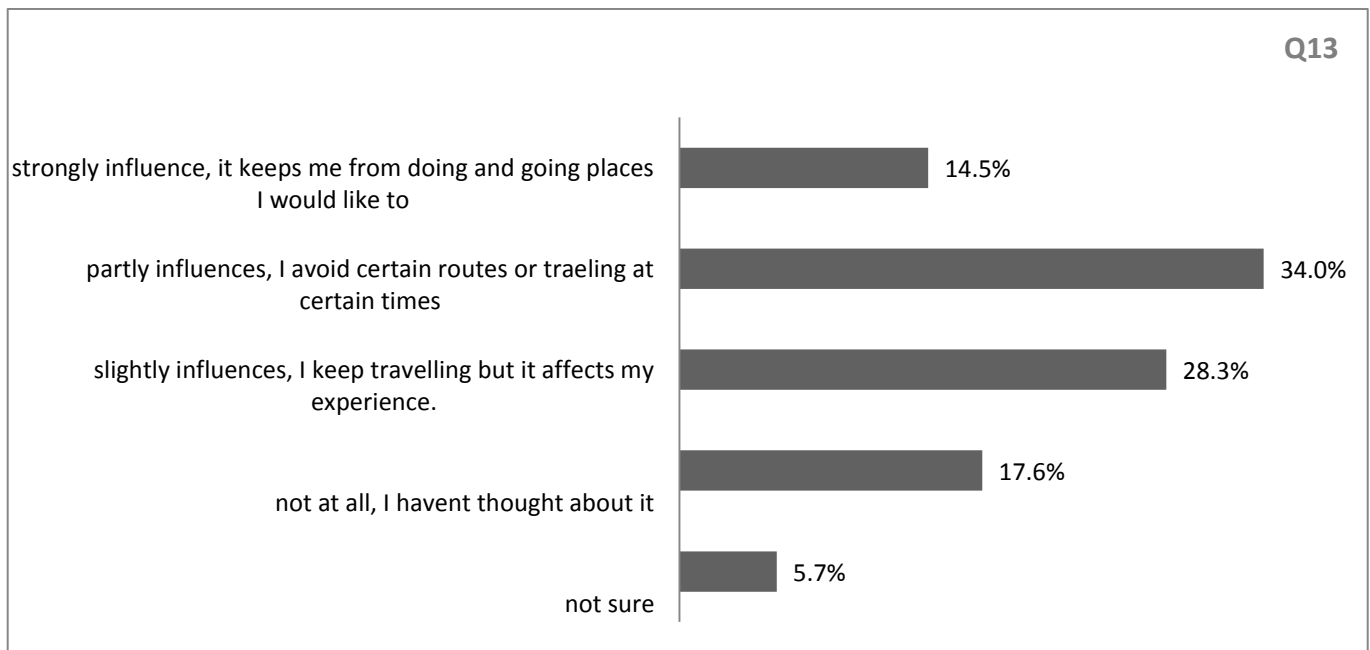
Total comments: 141



Note: Comments could contain more than one theme, therefore the total number of comments is higher than the number of respondents.

Question 13 – To what extent does a fear of crime influence how, when and where you travel?

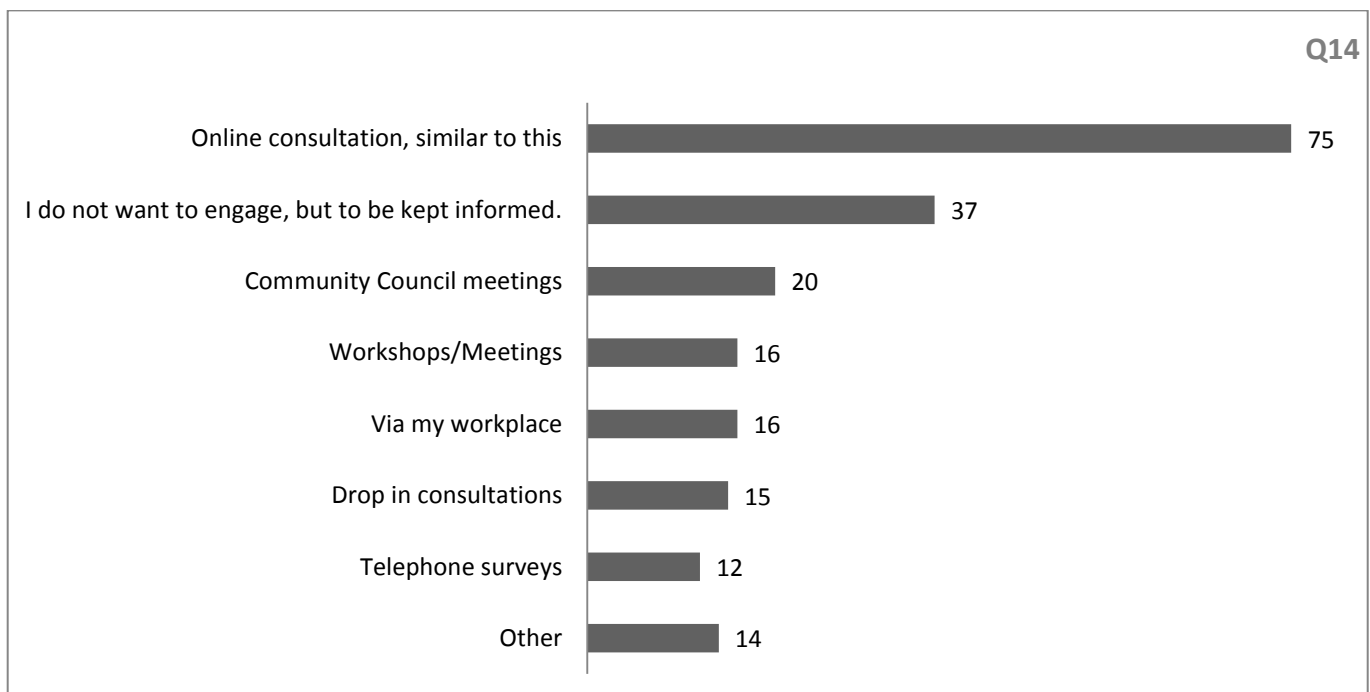
Total respondents: 159



Question 14 – In the delivery of the Movement Plan – how would you like to be engaged in conversations about project and programmes affecting your local areas?

Total respondents: 160

Total comments: 205

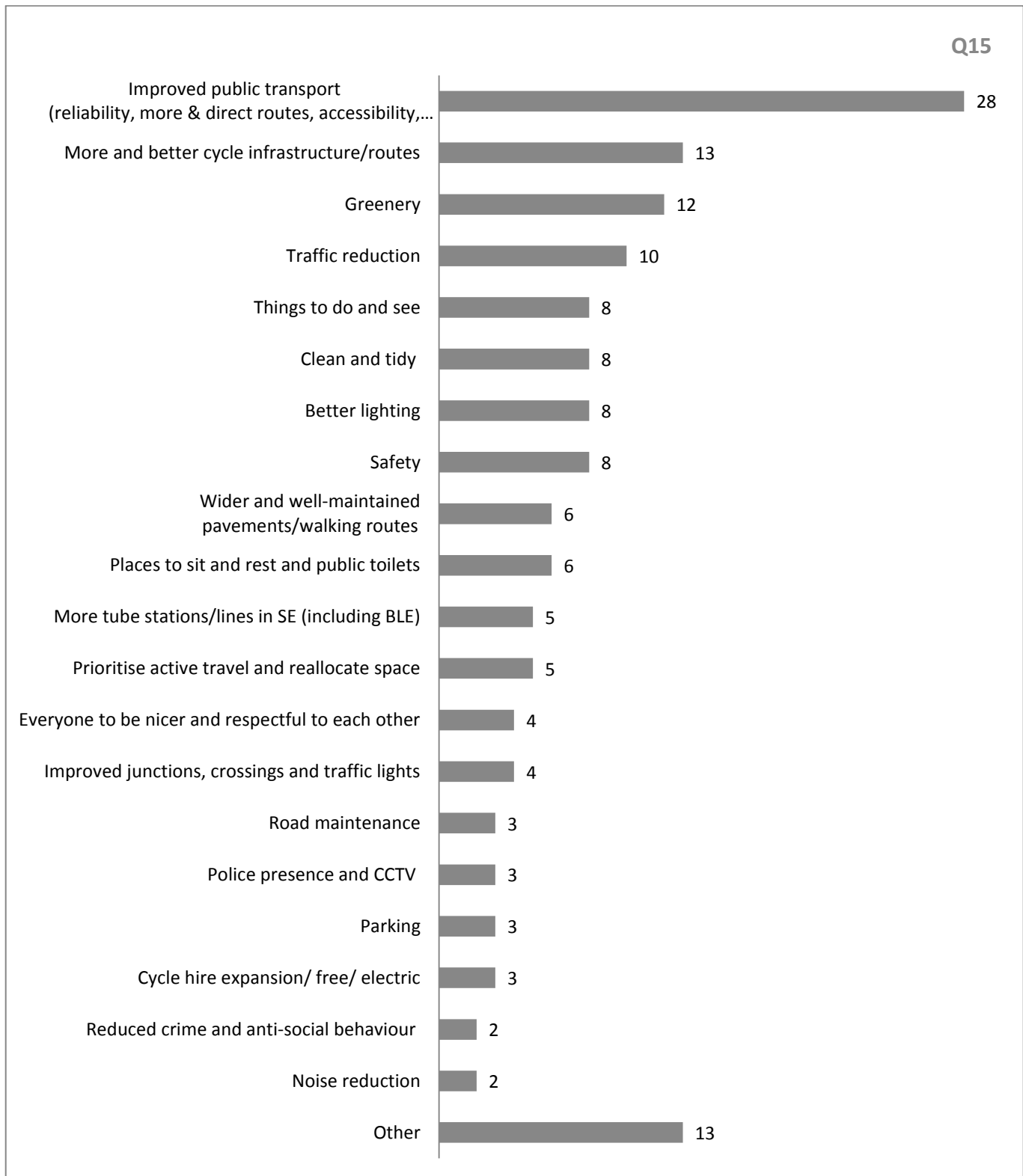


Note: Respondents could select more than one option.

Question 15 – When thinking about how you move and travel in Southwark, if you could wish for one thing that would improve your experience, what would it be?

Total respondents: 132

Total comments: 154



Note: Comments could contain more than one theme, therefore the total number of comments is higher than the number of respondents.

