
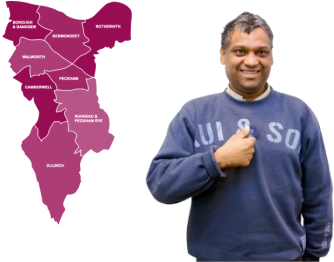





# Urgent Response

	<p><b>Who is the Urgent Response service for?</b></p>
	<p>The service is for:</p> <ul style="list-style-type: none"> <li>• people who are 18 years old and over and live in Southwark</li> </ul>
	<ul style="list-style-type: none"> <li>• people with a medical problem that is the same all day</li> </ul>
	<ul style="list-style-type: none"> <li>• people who live at home or at a care home</li> </ul>
	<ul style="list-style-type: none"> <li>• and need to be seen by medical staff within 2 hours to 24 hours</li> </ul>



The Urgent Response service:

- stops you from going to hospital or Accident & Emergency



- stops your health from getting worse



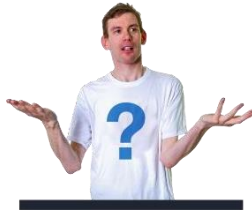
- stops a social crisis



- stops you from needing to get emergency support at a care or nursing home



- helps you to leave a ward at Accident and Emergency



## When is the Urgent Response service open?



8:30



6:00

The service is open from **8.30am** to **6pm**.



7 days a week



8:30



9:30

Care and support is provided from **8.30am** to **9.30pm**.



7 days a week



**How can you use the Urgent Response service?**



You can start using the service, 7 days a week.



From **8.30am** to **6pm**.



Only medical staff can help you to use this service.



They must call **020 3049 5751**.