### FAQ

# What is the reason for the forthcoming works on Balfour Street?

Due to the ongoing regeneration of the local area, we would like to enhance the appearance of Balfour Street and its junction with Rodney Road by widening the footway to improve access for all users, creating a safer environment for cyclists, upgrading the public realm and increasing tree provisions, and improving safety for all road users at the Rodney Road junction.

# What highways works are being done on Balfour Street?

A range of street improvement works are planned. These include:

- Widening and resurfacing the footway with high quality paving
- Planting new trees and improving the conditions of existing trees
- Traffic calming changes on junctions with John Maurice Close, Henshaw Street and Chatham Street
- Transforming the junction with Rodney Road to improve safety
- Improved street lighting

You can see the plan of the works here.

#### When are the works scheduled to begin?

The works are scheduled to begin in October 2018 – please see <a href="https://www.southwark.gov.uk/BalfourSt">www.southwark.gov.uk/BalfourSt</a> for up-to-date details of these works.

# What will be the duration of the planned works?

It is expected that the works may continue until late 2019 – this is so that we can complete the work in stages and minimise inconvenience to residents.

#### How have residents been involved in planning these works?

We consulted on these plans in 2017. You can see details of this consultation <u>here</u>. As a result of the feedback we received and further design work, the plans were modified and sent out again for statutory consultation.

We also are setting up a project group of made up of residents to work with us during the construction period. If you would like to be involved please contact <a href="mailto:highways@southwark.gov.uk">highways@southwark.gov.uk</a> or call us on 020 7525 0963. The deadline for expressions of interest is 24 September 2018.

#### How will car owners and residents be affected by the new street layout?

There will be some unavoidable loss of car parking spaces on Balfour Street itself in order to deliver the proposed improvements. We have carried out parking assessments in the area, which show that there is sufficient parking currently available on the adjacent streets to accommodate for any loss of car parking.

# How will existing disabled parking bays be affected by the new layout?

There is currently one disabled parking bay on Balfour Street, near the corner with Munton Road. This parking bay will be retained as part of these works.

#### How will residents be kept informed during construction?

Our contractors will send letters to inform affected residents prior to each section of the works – for example if access to your road will be restricted or you need to move your parked car.

We are establishing a project group made up of local residents to discuss issues as they arise, they will also help to share information amongst neighbours. If you are interested in participating, please contact <a href="mailto:highways@southwark.gov.uk">highways@southwark.gov.uk</a> or call us on 020 7525 0963. The deadline for expressions of interest is 24 September 2018.

We will also be issuing regular newsletters to keep residents updated on the scheme and ensure that everyone is aware of how to make contact if issues arise.

# What measures will be taken to reduce inconvenience to residents during construction?

Inevitably, this work will cause some inconvenience to residents – for example access by motor vehicle to certain streets may be restricted at times, which will result in residents needing to park on nearby streets. Sufficient notification will be given to affected residents.

So much as is possible, we will endeavour to carry out work in phases so that road closures are minimised.

# What do I do if I want to comment or make a complaint during the construction?

If you have any concerns during this period of work, in the first instance please contact the works supervisor- **Lee Fuller** at Conway Aecom:

southwark@conwayaecom.com

Tel: **0330 337 1001**