



STAR Partnership

A pan-London housing and homelessness service for Londoners over 25.



STAR partnership is funded by London Councils

shelter.org.uk

Shelter



Who we are

A pan-London advice and support service for people needing help to access safe, secure and affordable housing.

Key aims:

- Help to secure short and long term accommodation
- Help to resolve disputes
- Help with financial resilience
- Help to improve your physical and mental health
- Help to access education, training and employment

We offer face-to-face and telephone advice across London.

How we help you

- Free housing, welfare benefit and debt advice
- Face-to-face and telephone advice surgeries
- Specialist, confidential housing advice and advocacy for LGBT people
- Practical help to keep your tenancy
- Support to access health and community services
- Support to find properties in the private rented sector
- Support to access employment and training

Call us on **0344 515 1540** for advice and to find out more about how we can help you.

For direct access to confidential housing advice and advocacy for LGBT people call Stonewall Housing on **020 7359 5767**.





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London Councils is committed to fighting for more resources for London and getting the best possible deal for London's 33 councils. To read about London Councils' grants funding and the work of some of the groups we support please visit www.londoncouncils.gov.uk/grants

If you have an emergency housing problem, you can visit shelter.org.uk/advice for advice online, or call Shelter's free* housing advice helpline on **0808 800 4444**; Monday to Friday, 8am–8pm or Saturdays and Sundays, 8am–5pm.

*Calls are free from UK land lines and main mobile networks.

Shelter helps millions of people every year struggling with bad housing or homelessness through our advice, support and legal services. And we campaign to make sure that, one day, no one will have to turn to us for help.

We're here so no one has to fight bad housing or homelessness on their own.

Awarded the Specialist Quality Mark. Contracted with the Legal Aid Agency.

shelter.org.uk