

Please complete this questionnaire and return it to your Resident Services Officer by 5pm on Friday 2nd February 2018 at the Ledbury TRA Hall, Pencraig Way, London SE15 1SH. If you have mobility problems please contact your Residents Services Officer and they can arrange to collect it from you. The Resident Services Officers are:

- Bromyard House - Hema Vashi – Tel: 07852 766058
- Peterchurch House - Modupe Somoye – Tel: 07903 281390
- Sarnsfield House - Sharon Burrell – Tel: 07432 738774
- Skenfrith House - Sabdat (Sabi) Ibn-Ibrahim – Tel: 07984 144224

All the options to refurbish the blocks will include the following basic works:

- Strengthening the blocks as recommended by the Arup Report.
- Renewing the temporary packing of the gaps and cracks with a permanent solution that also includes provision of an access panel that will give permanent access for periodically checking the gaps and covering up any disturbed decorations.
- Renewing the kitchen units as the works to strengthen the block require the existing kitchen units to be removed.
- Renewing the bath and wash hand basin as the works to strengthen the block require the existing bath and wash hand basin to be removed.
- Renewing the toilet pan and cistern as the works to strengthen the block require the existing toilet pan and cistern to be removed.
- Removing the redundant individual boilers as this has previously been promised to be completed as part of the follow up major works.

Overleaf you will find a list of works suggested by the Resident Project Group. Please let us know:

1. How you would prioritise these suggested works by rating them 1 (most important) to 10 (least important).
2. Your comments (if you have any on these works).
3. Any fresh suggested works of your own.

Your Name _____

Your Address _____

Your Former Address if having Moved _____

Date _____

**Please prioritise these suggested works
by rating them 1 (most important) to 10 (least important)**

Suggested Works	Priority	Comments
Install automated sprinkler system.	<input type="text"/>	<input type="text"/>
Install a Communal Satellite TV System to remove the unsightly wires hanging down the blocks.	<input type="text"/>	<input type="text"/>
Water pipework renewal to reduce the leakages that are currently originating in the bathrooms, toilets and kitchens in the blocks.	<input type="text"/>	<input type="text"/>
Tanking out the bathrooms and Toilets so that they are sealed in each flat and any water spillage does not seep into the flats below.	<input type="text"/>	<input type="text"/>
Thermal Insulation to reduce the loss of heat from the properties.	<input type="text"/>	<input type="text"/>
Renewing the water pumps as residents on the upper floors have problems with water pressure.	<input type="text"/>	<input type="text"/>
Improving rubbish disposal to deal with the unsightly area around the bin stores at the bottom of each block.	<input type="text"/>	<input type="text"/>
Environmental improvements to the whole estate such as landscaping, parking and garage improvements.	<input type="text"/>	<input type="text"/>
Improved lighting to buildings and estate.	<input type="text"/>	<input type="text"/>
Improved internal stairwells and communal areas.	<input type="text"/>	<input type="text"/>

My own suggestions are