

Mike Tyrrell  
Director of Ledbury Estate  
Ledbury Team  
Directorate of Housing and Modernisation

Mike.Tyrrell@southwark.gov.uk

Date: 02 November 2017

Ref: **AB/311017/1**

1-56 Peterchurch House  
1-56 Bromyard House  
1-56 Sarnsfield House  
1-56 Skenfrith House

Dear Resident

## Heating and Hot Water Outage

I am writing to let you know of a planned heating and hot water outage to your homes. This is to allow installation of new pipe work to the boilers to replace the current flexible hoses. We also intend to re-route pipe work running over the front ramp between Skenfrith and Sarnsfield Houses. This will be located in a now redundant electrical intake room which will improve security and the visual impact to the estate.

You will have cold water services including drinking water throughout but unfortunately the heating will be affected. We recognise we are now in the colder months and therefore will have electric heaters available for residents at the Keepmoat site office. I would be grateful if you could contact the site office located in the front of Bromyard House the day before the proposed shut down for your block and they will arrange for a heater to be issued. Contact details are listed below. Alternatively you may call into the Ledbury TRA Hall and speak to the resident services team who will liaise with Keepmoat on your behalf.

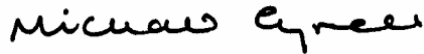
### The planned shutdown dates for the blocks are:

- **1-56 Bromyard House**  
**Tuesday 14 November 2017 for 6 hours from 9.00am to 3.00pm**
- **1-56 Peterchurch House**  
**Wednesday 15 November 2017 for 6 hours from 9.00am to 3.00pm**
- **1-56 Skenfrith House**  
**Thursday 16 November 2017 for 6 hours from 9.00am to 3.00pm**

- **1-56 Sarnsfield House**  
**Thursday 16 November 2017 for 6 hours from 9.00am to 3.00pm**

I am sorry for any inconvenience that this may cause you. Please do not hesitate to pop in and see us at the Ledbury TRA hall if you would like to have a chat about this or any other issues.

Yours faithfully,



Mike Tyrrell

**Director of Ledbury Estate**

### **Contact details**

Maureen Myles

Resident Liaison Officer

**Keepmoat**

Telephone - 077956 45754

Email - [Maureen.myles@keepmoatregen.com](mailto:Maureen.myles@keepmoatregen.com)

Janet Miller

Customer Relations Officer

**Southwark Council**

Telephone - 07922 581904

Email - [janet.miller@southwark.co.uk](mailto:janet.miller@southwark.co.uk)