



# Ladbury Towers

## Weekly newsletter

29 September 2017

**Heating**



You will have seen work has started on the installation of the District Heating System.

There were some issues with the preparation work taking longer than expected at the start of the week, but contractors have been working overtime and re-scheduling work to keep the project on track. We still expect the work to be completed by mid to late October.

We are aware it has been cold, and if anyone is struggling with the temperatures please speak to one of our housing solution officers in the TRA hall to see what other options are available.

Please do not put yourselves and your neighbours at risk by leaving on ovens or other appliances.

**Hot water**

All the immersion heaters have now been installed in flat where one was requested. As the district heating is installed, we may have to remove the immersion heaters if space is tight, but where possible we will retain them as a back-up.

**Cookers**

New cookers will be delivered from the beginning of October, and Keepmoat will be contacting people to agree installation dates.





**Electrical capacity**

We are continuing to work with UK Power Network to increase the capacity for electricity within the blocks so that they can support the additional electricity demands caused by the gas being removed.

In the meantime it is really important that the usage is limited, and this is why we are asking residents not to use fan heaters or other electrical appliances that use a lot of power.

**Council contacts**

Don't forget – if you have any issues or concerns our Resident Services Officers (RSOs) should be your first point of contact. There is one for each block and they are:

Bromyard - Hema Vashi	07852 766058	
Skenfrith - Sabdat (Sabi) Ibn-Ibrahim	07984 144224	
Peterchurch - Modupe Somoye	07903 281390	
Sarnsfield - Charmain Bynoe	07944 071576	

**Structure**

Arup are continuing their work to investigate the blocks and we hope to receive the results of Arup's investigation into the structure of the tower blocks at the end of November. We will then take a decision about whether the blocks can be repaired and strengthened. It is very much our hope that this will be possible, and we will keep you updated on any developments.

## Warning re bottled gas

It is really important that residents do not bring any bottled gas or gas appliances into the tower blocks. We have been advised that the buildings will not withstand the force of a gas explosion.

## Housing updates:

### Registrations

- 160 Households have registered on the Homeseach bidding scheme.
- Of the 179 LBS tenanted properties 13 have not registered on the bidding scheme, and we are actively communicating with our residents.

### Offers

- 7 residents moved
- 11 offers made and accepted and awaiting move in dates.
- 14 residents in 1st position and viewing pending.
- 15 Households finished within 2nd and 3rd positions and awaiting confirmation of viewing results from 1st applicants.
- 18 offers refused following viewing/second thoughts after bidding cycle

## Leaseholders

There will be a meeting on Tuesday 3 October for leaseholders to answer their specific questions.

The meeting will take place at the Ledbury TRA Hall from 7pm to 9pm.



Ledbury TRA Hall

## Respite Centre

A resident's Respite Centre will be opened next to the Keepmoat site office, by Bromyard House, from Monday 2 October.

The centre will have seating, a TV and refreshments like tea, coffee, squash and biscuits.

The centre will remain locked while not in use but if anyone would like to make use of it please ask at the Site Office.

## Residents' Friend

The Tenants and Residents' Association and the Ledbury Action Group recently agreed the appointment of Neal Purvis as the Residents' Friend.

Neal will be holding drop in sessions for residents in the TRA Hall from Thursday 5 October, 2pm to 4pm and 5pm to 7pm.

We are also setting up a Resident Project Team to oversee developments with the Ledbury Towers and Neal will work with us to set it up.

If anyone is interested in joining this team please call Freephone 0800 073 1051 or email [enquiries@opencommunities.org](mailto:enquiries@opencommunities.org)

