



Marie Curie

Newsletter

18 June 2021

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Southwark
Council
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Meeting with Sceaux Gardens TRA

The Sceaux Gardens TRA will be holding a Zoom meeting next week on Tuesday 22 June between 6pm and 7.30pm.

The TRA have asked for officers to be present from the rehousing team, homeownership team and the team overseeing the refurbishment work.

The details of the Zoom meeting are:

Meeting ID: 821 0937 9387
Passcode: 200463

You can also dial in on **0131 460 1196**, using the meeting Id and passcode above.

60 households registered for re-housing

We have successfully registered 60 Marie Curie Households on our Homesearch bidding scheme for permanent re-housing. This will enable the households to see the council and housing association properties for which residents can bid, each week from Thursday to Sunday.

The available properties will change each week and therefore we encourage households to check the website **www.southwarkhomesearch.org.uk** every week to see if there is a property that meets your needs.

If you need help to register, please do contact our team on **020 7732 2886** or **020 7732 2757**. Additionally you can call these numbers if you have already registered but do not have your bidding details or need help to bid.

In addition we will be available at the Sceaux Gardens TRA Hall on Mondays, Tuesday and Wednesdays between 10am and 2pm.

You will need to make an appointment so that we can follow social distancing restrictions. Ring us on **020 7732 2886** or **020 7732 2757** and we can give you a time convenient to you.

Leaseholder Questions

We are planning to hold a separate meeting for just our resident and non-resident leaseholders in the coming weeks to talk through your concerns and the options available to you.

In the meantime, if you have any queries please get in touch with us on **020 7732 2886** or **020 7732 2757** or you can also email **mariecurie@southwark.gov.uk**. We can capture any queries you have that we can then answer in the meeting we will be holding.

A big thank you

Thank you to all of you who have spoken to the Marie Curie Team in the last three weeks to discuss what you want to do - whether you would like to be re-housed, temporarily or permanently. We have now spoken to all the Southwark Council tenants and will be ringing you all again over the next week

Don't forget, the works to your home will be extensive and take about a year to complete, you can either choose to move temporarily and move back to your home when the works are complete or move permanently. It is up to you. However, there are a few who have not responded to our calls. If you have still not contacted us yet, please can you ring the Marie Curie Team on **020 7732 2286** or **020 7732 2757** or email **mariecurie@southwark.gov.uk**. We are available 24 hours a day, 7 days a week.

Questions from Residents

Following on from the outdoor meeting organised by the Sceaux Gardens Tenants & Residents Association last week, we have received a number of demands and questions and are responding to them through the newsletter.

The questions were received in four separate sections and the questions and responses from Southwark Council are:

Initial demands for Sceaux Gardens residents

1. A well-advertised, in-person and safely distanced Q+A meeting with all panel members who were present when news of Marie Curie works were delivered. A combination of better weather and an easing of lock-down restrictions will allow this to happen in one of our ample outdoor spaces on the estate.

Response from Southwark Council

We can commit to organise a meeting with residents when lockdown restrictions are eased, but right now outdoor events can only be organised for a maximum of 30 people. As soon as it is organised we will let you know through the newsletter.

2. Increased efficiency in communication to all residents across the estate in regard to Fire Safety Works.

Response from Southwark Council

The asset management team who are responsible for fire safety and the major refurbishment works will be sending a monthly newsletter to all homes.

3. Ensure all Marie Curie residents have been contacted in regard to their well-being, and ensure visits are made by the council in person to every resident to check if they have received the news and understand this fully. Particular attention should be paid to ensure tenants are clear about the bidding process, and how to use the online system. Extra support must be provided to those who are less able to use the online system.

Response from Southwark Council

Every resident has now been contacted except one absentee leaseholder and the property has been visited a number of times. A weekly follow up call is now being made to all residents to deal with any queries and to support those who are having problem with the bidding system.

4. For tenants choosing to return to Marie Curie after the completion of Fire Safety works, only the normal annual raise in rental costs will be acceptable. This will also be the case for Leaseholders Service Charges. We will not accept an increase in rents and service charge rates to assist the council recoup the costs of these works.

Response from Southwark Council

As we said in the information for tenants that we sent out on 26 May 2021 there will not be a change to the rent of your home at Marie Curie as a result of the works. If you choose to move back to your home in Marie Curie after the works, there may be changes to service charges as a result of the works if new communal services are installed. Service charges are based on services provided and have to be re-charged just like all the other services residents currently pay for.

5. Transparency around any other major works that will be carried out alongside the Fire Safety works – e.g. Roof Repairs.

Response from Southwark Council

At the Resident Project Team meetings the council will be discussing the works to each block and the publicity for it. Please contact Neal Purvis from Open Communities if you would like to be part of the Resident Project Team. You can contact Neal, or the rest of the Open Communities team, on **0800 073 1051**.

6. A confirmed date provided to lower buildings for when the results of the Type 4 / passive fire survey / intrusive void surveys have been completed on these blocks, and what works are planned for Fire Safety improvement works. We note that the lower blocks are less than 18 metres in height, but understand LBS may still want to carry out these works. Whilst this intent from LBS is admirable, leaseholders will not be accepting the re-charging of these works, which are currently considered as non-essential to buildings of this height.

Response from Southwark Council

The draft Sceaux Gardens Feasibility Report has been received and is under review at the moment. We expect to be in a position to share the findings and recommendations by early July. We have not had all the Type 4/intrusive Fire Risk Assessment surveys done as yet, as these will be undertaken as and when an empty property becomes available because the survey requires intrusive work such as damaging walls ceiling and removing fixtures and fittings to look into areas not normally obvious to the naked eye.

7. Further to this, Leaseholders in Marie Curie will not be accepting the re-charging of Fire Safety Remedial works should they choose to return to the building, if it is evidenced that these works were known about by LBS after the Lakanal fire and not disclosed before the sale of leases.

Response from Southwark Council

The refurbishment works undertaken through the Quality Homes Investment Programme (QHIP) will be recharged to leaseholders, as this is work that is already planned. The charging for other, additional works is more complex. Southwark Council will be looking at what costs should be charged to leaseholders and what should not. This may depend on individual circumstances and on the nature of the works themselves and we will keep leaseholders informed as we go along.

8. Residents must be able to retain keys to flats for at least a week after moving as it would be difficult to arrange a house move in a single day. For Tenants, there should be an overlapping of tenancies but only one rent should be requested. For Leaseholders, a lease extension to make sure they can complete both sale and purchase and have enough time to move belongings. A synchronised sale and purchase may result in having no time to move and no margin for error - meaning residents may end up homeless for a period of time. The same should apply both if moving temporarily or

permanently.

Response from Southwark Council

We are happy to allow residents the additional time to finalise their move as the property at Marie Curie will be empty awaiting the works required.

9. Marie Curie / Leaseholders must be provided an accurate estimate of major works as soon as possible.

Response from Southwark Council

We agree and Southwark Council will be looking at what costs should be charged to leaseholders and what should not. This may depend on individual circumstances and on the nature of the works themselves, and we will keep leaseholders informed as we go along.

10. Ensure all letters are addressed correctly to buildings - this would be an expected common courtesy.

Response from Southwark Council

We had a problem with the delivery of letters to the wrong blocks, and the team who delivered the letters wish to apologise to the residents concerned and have assured us that this will not reoccur.

11. Do not use the term 'Decant' when discussing the rehousing of residents.

Response from Southwark Council

We agree. Staff have been advised of this and the term has not been used in any correspondence.

12. Compensation for living in an unsafe building, which could have resulted in a further tragedy even after the Lakanal fire. Psychological distress resulting from this news (both the disruption of the move and of the building being unsafe) should also be taken into account in this compensation.

Response from Southwark Council

In recognition of the inconvenience, we will make all tenants and resident leaseholders a lump sum payment of £6,500.

- 13.** Special care and attention from LBS provided to our vulnerable and elderly residents, ensuring they are helped throughout the process of home searching, packing, unpacking, and moving homes.

Response from Southwark Council

A dedicated team has been set up who will support the vulnerable households during this process.

- 14.** Continued access to the T&RA hall, cycle lockers, Bike Hub and Community Makerspace which are all housed below Marie Curie. We would suggest that scaffolding is arranged to provide continued access to these spaces throughout the external and internal works, which form integral shared community spaces for the benefit of all residents. If this is not possible, LBS should aim to rehouse these valued community resources in a suitable nearby location.

Response from Southwark Council

We would want to continue to allow residents this access and will discuss this in detail with residents in the Resident Project Team.

- 15.** Urgently address the poor behaviour and lack of help offered by the Marie Curie Waking Watch.

Response from Southwark Council

We are not aware of any further incidents that residents have drawn to our attention. There are 15 vulnerable residents in the block which the fire wardens are aware of and in an emergency they will be supporting their evacuation until the fire brigade arrive who will then take over.

Questions raised by all residents:

- 16.** Why wasn't Lakanal, once it was made safe, used to re-home Marie Curie residents while their block was investigated and similar work carried out 8 years ago?

Response from Southwark Council

Marie Curie had previously had extensive fire safety works undertaken in 2009/10 following the tragic fire at Lakanal, which had at that time, addressed compartmentation issues that were known at that time. However, an independent review is being commissioned which will look at this particular question. As confirmed at the meeting held on 26 May 2021, the council will involve residents in the selection of the organisation that will carry out this review.

- 17.** Has the council been in touch on a one-to-one basis with all residents? One resident was not aware of this news, nor did they receive a pack. In some cases, the wrong pack was delivered. On the latest Marie Curie newsletter (4th June), it was written that a few have not responded to calls. Have the council knocked on the doors? "I have yet to be contacted by Marie Curie team as promised in the Zoom meeting/info pack."

Response from Southwark Council

All tenants and leaseholders have been spoken to and everyone will be contacted again to see if they have any further queries or if they have decided to move permanently what help they need to bid for a new home.

- 18.** Why was a temporary fire system put in place? This was asked at recent T&RA meeting and no clear answer was given. Some residents consider the fear of a fire is greater than the fear of having to move. It was noted in the SGAG meeting some residents sleep with clothes at the ready in their bedroom.

Response from Southwark Council

The temporary fire alarm has been installed

as part of the fire safety strategy to support the simultaneous evacuation policy in place, which is approved by London Fire Brigade.

- 19.** Is the disruption to residents' lives only worth £6,500 moving package? There was no consultation on the package with the T&RA.

Response from Southwark Council

Anyone who has to move because their block is being demolished is entitled to a legally set amount of £6,500. In the circumstances that we find ourselves in at Marie Curie, no such payment is due. The council though thinks it is only fair that Marie Curie tenants get the same amount, which is why we are offering this amount as part of the package.

- 20.** Can residents move outside the borough?

Response from Southwark Council

We have already been approached by one resident to do so. Southwark are happy to work with anyone who want to move out of Southwark and liaise with the council in that area to see if we can agree a reciprocal arrangement.

- 21.** How long will tenants and leaseholds have before they must move out? No deadline has been given.

Response from Southwark Council

We are currently proposing to carry out the works in two phases.

Phase one would include some works in communal areas, plus all external works requiring scaffold access – including the replacement of under window panels where access to homes would be required. These works will be carried out with you living in your home if you haven't moved by the time the work starts. Our aim, subject to completion of the detailed design of the works and consultation is to start the phase one works in January 2022 and finish by September 2022. The length of time these

works will take is only based on the feasibility report and may be subject to change following detailed design.

Phase two involves the more disruptive works in your homes that include works that cannot be done with you living there. Our aim is to start this phase as soon as the block is empty. We cannot give a date for that as it depends on how quickly we can find new homes for residents. So far, 70 of the tenants have told us that they want to move permanently and so far 60 of them have registered on the housing list. We will work with them on bidding for a home. We currently expect this phase of the works to take approximately 52 working weeks to complete. This is based on the recommendations in the current feasibility report.

- 22.** Why weren't residents told of the substantial fire risk, which more recently was downgraded slightly?

Response from Southwark Council

The Fire Risk Assessment is a public document and available for anyone to view on the Southwark Council website. The Fire Risk Assessment is currently being reviewed and we will communicate the Fire Risk Assessment status as part of the regular newsletters that will be produced throughout the refurbishment works. The newsletters can then report if any changes are made to the Fire Risk Assessment risk rating.

- 23.** At the online meeting May 26 it was said that a flat in each of the lower blocks will have intrusive survey and the results will be known in approx. 6 weeks. Why wasn't that information shared before May 26?

Response from Southwark Council

When major works on any council owned estates are due in the council's planned maintenance programme, we undertake intrusive surveys to the internal residential parts in addition to any checks to the communal parts.

This would normally be shared with the Resident Project Team when the major works process is ready to begin on that estate, before it is publicised to residents. Due to the current situation, the public meeting for Marie Curie residents had to be held ahead of the usual timetable.

The intrusive surveys to the internal residential parts, in addition to any checks to the communal parts, are planned for each of the low rise blocks as part of the planned refurbishment programme for the blocks. They will not be completed within 6 weeks, as these intrusive surveys will generally take place in empty properties as they are very disruptive. We are expecting a report for a property in Fontenelle shortly with additional surveys to the other blocks happening as and when properties become empty.

- 24.** Waking Watch did not marshal out any vulnerable residents on the day the alarm went off, certainly not on the 7th floor. What is the procedure for this, and have all vulnerable residents been identified? Are 2-3 fire wardens adequate to help these vulnerable residents in good time, in an event of a fire?

Response from Southwark Council

The waking watch at Marie Curie is to assist residents who have been identified as vulnerable who have been issued with Personal Emergency Evacuation Plans and not for general evacuation purposes. There are 15 vulnerable residents in the block which the fire wardens are aware of and in an emergency they will be supporting their evacuation until the fire brigade arrive who will then take over.

- 25.** Will Marie Curie works impact on the timeline of the new builds? Are they going to be carried out simultaneously? If so, a large part of the estate will be turned into a construction site, and residents will face further disruption. Will the new Marie Curie works need an additional compound for the works?

Response from Southwark Council

We do not expect the works to Marie Curie to impact on the new build programme. It is likely that works will overlap to some degree. We hope to be able to share site facilities but this will depend on the full extent of the major works to be carried out across the estate and the New Homes team have put plans in place to have their own facilities around Racine, Florian and the garages should they be required. We are working closely with the new-build team to minimise disruption.

- 26.** When exactly are the reports from the surveys going to be completed and the outcome communicated to the residents?

Response from Southwark Council

The draft Sceaux Gardens Feasibility Report has been received, and is under review. We expect to be in a position to share the findings and recommendations by early July. We have not had all the Type 4/intrusive Fire Risk Assessment surveys undertaken as yet as these will be undertaken as and when an empty property becomes available as the survey requires intrusive work such as damaging walls ceiling and removing fixtures and fittings to look into areas not normally obvious to the naked eye.

- 27.** Will an interpreter be available for those who do not have English as a first language and are finding the process difficult?

Response from Southwark Council

Interpreters are available and the weekly contact sessions we are putting in place for residents will pick this up, along with issues such as sight, hearing and literacy.

- 28.** What happens to our mail as works commence? Will there be a re-direction service offered to residents?

Response from Southwark Council

Residents will be reimbursed for the redirection of post.

Questions raised by Sceaux Gardens tenants:

- 29.** The process of Homesearch has not been smooth so far. Residents asked why they should be made to bid when it was not their choice to move?

Response from Southwark Council

Tenants are required to bid in line with Southwark's published Allocations Scheme. The bidding process allows tenants the ability to exercise choice on where they wish to move to. The bidding process also shows a clear and transparent process of how properties are allocated. Our teams will provide as much support as possible to help residents to bid, including 1-to-1 bidding advice, briefing materials and advance notice on new build properties that will become available to residents.

- 30.** One resident wanted to know if they can bid for a bigger flat as their children (girls and boys) will all be over 10 years by summer 2021?

Response from Southwark Council

Tenants will not be able to bid for larger properties above their bedroom entitlement as outlined within our Allocations Scheme. Our IT system automatically updates the bedroom entitlement for children who reach the age where they require their own bedroom, so the family in the example given will be able to bid for a 3 bedroomed property as soon as the child reaches its birthday.

- 31.** Why are intrusive financial questions included on the form? LBS has the reference numbers of some residents but will not release them until the financial questions are answered.

Response from Southwark Council

The housing application form seeks to receive all the required information regarding a household's circumstances, which includes financial resources. For

general applicants, if they have sufficient financial resources to purchase or rent a property, they will not be able to join the housing register. Please note this will not apply to existing tenants in Marie Curie.

- 32.** If bidding – how long have residents got to choose a property? People need time to move even if they find the right home. Undue stress is caused by this to Tenants (Suggestion to LBS: Stop sending letters until it is clear how the bidding system is going to work and demand LBS meet us in person).

Response from Southwark Council

The council will help residents to move, working with removal companies to help this process. As we have said in a previous answer we will be able to be flexible with moving as the flat at Marie Curie residents will be moving from will be vacant awaiting works. Individual circumstances will be taken into consideration where additional support is required. Tenants from Marie Curie are already bidding for properties and contact is being made again with everyone to see if they need additional help to bid.

- 33.** How many suitable homes are in the local area and are they actually available? When the residents of the bungalows were told to move misleading information was given. They were told the number of 1 bed flats in the area but not told that only a few of these were available. The others were occupied.

Response from Southwark Council

The council is exploring all options available to prioritise local properties for tenants of Marie Curie. This includes first refusal of new build properties. As mentioned within previous newsletters, Marie Curie tenants are being placed in the top priority band 1 category to facilitate a timely move.

- 34.** Can you bid for a different number flat on return?

Response from Southwark Council

It is clear that the vast majority of residents of Marie Curie want to move permanently which will mean that there will be plenty of vacant properties for Marie Curie tenants who are returning and want to move to a different floor.

- 35.** Will tenancies category change for residents (ie. those on a fixed term), is this a clause with options, and if so can this be changed back upon return?

Response from Southwark Council

All council tenants have a secure tenancy, which is not fixed term, and they will have the same tenancy if they decide to move to another Southwark Council tenancy on either a permanent or temporary basis.

Questions raised by Sceaux Gardens leaseholders:

- 36.** How much of the work costs such as the Fire Safety Remedial works, new boiler and roof be re-chargeable to leaseholders? Why weren't leaseholders told of the new roof etc?

Response from Southwark Council

This is under review and will be shared with all leaseholders as soon as decisions have been reached.

Residents were advised as soon as the draft feasibility had been reviewed and agreed, which is when we know the proposed scope of works for any scheme and can share it with residents. This will be discussed further at the Residents Project Team.

- 37.** Will it be private or council flats that we can move into temporarily? What happens if I rent from a leaseholder or from an estate agent?

Response from Southwark Council

We will look at all options available to us and work with leaseholders who want to

move temporarily to find the best option for them. This will be for both resident leaseholders and the tenants of non-resident leaseholders who rent out their properties.

- 38.** Will I be able to afford to move back?

Response from Southwark Council

This is not something we are able to answer as it will depend on each leaseholders individual circumstances and until we know what the costs are that will be recharged.

- 39.** How much/which of the major works will be recharged to the leaseholders? Leaseholders will need this information (legally bound) before a decision can be made of either moving back or selling to the council. If this information is not available, it is de facto eviction.

Response from Southwark Council

We do understand that leaseholders can't make a decision on how to move forward until they know this information and we are currently looking into this and will be organising a meeting with leaseholders so that they have this information.

- 40.** Service charges: Are these going to be different after the works?

Response from Southwark Council

If you choose to move back to your home in Marie Curie after the works, there may be changes to service charges as a result of the works if new communal services are installed. Service charges are based on services provided and have to be re-charged just like all the other services residents currently pay for.

- 41.** What is the position for Leaseholders who were considering applying for a lease extension?

Response from Southwark Council

Their position isn't affected.

If you have any questions do not hesitate to contact us on **020 7732 2886** or **020 7732 2757** where help is available 24 hours a day.

Re-housing update

All residents in Marie Curie will have to leave their homes while their blocks are renovated. Residents have the choice to move either permanently or temporarily.

If you choose to move permanently and are registered for re-housing, you should note that properties are not allocated according to the time you bid. They are allocated by our colleagues in the allocations team according to Southwark Council's lettings policies. Marie Curie council tenants are in Band One, and the properties are allocated by how many stars each applicant has, then by application date and finally by your tenancy date.

Sixty tenants are now registered for re-housing with two more pending approval.

If you need help with bidding or need assistance to register, help is available 24 hours a day on **020 7732 2886** or **020 7732 2757**. The team can also help you to amend your application. This could include updating your medical needs or updating your household members or the inclusion of additional priority stars through paid or voluntary work.

Step 3 restrictions continue

On Monday 14 June the Government announced it was delaying the move into Step 4 of the Roadmap due to the increase in COVID-19 rates caused by the Delta variant.

This means that we will stay in Step 3 until Monday 19 July (the Government will review and make a new announcement on 12 July). There are a few small changes including removing the limit of 30 people at life events like weddings and wakes, although number will still be subject to venue capacity and social distancing measures.

This means:

- Groups of up to 30 can meet outdoors
- Rule of 6 indoors
- Indoor hospitality opens (e.g. pubs and restaurants)
- Indoor entertainment opens (e.g. cinemas)
- Increasing numbers for life events like weddings and removal of restrictions for funerals

It remains essential that we take these steps carefully and sensibly. Continue to work from home if you can. If you plan to travel do so safely and plan ahead. You should continue to wear a mask where required (unless exempt), wash hands and maintain social distancing when out in public.

To see how this will impact council services please go to www.southwark.gov.uk/roadmap for more information.

For more information on the current restrictions see the government website at www.gov.uk/coronavirus

Help us Keep Southwark Safe

If you think, you **have** any of the COVID-19 symptoms you and anyone living with you should self-isolate immediately and book a test by calling 119 or visiting www.nhs.uk/coronavirus.

Symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of taste or smell

If you have symptoms, you and anyone you live with **must** stay at home and self-isolate until you get your results. It is now a legal requirement to self-isolate if you have had a positive test or if you are told to self-isolate by the national test and trace service.

If you think self-isolating could be difficult for any reason support is available. Visit the council's website for more information www.southwark.gov.uk/coronavirus.



Keep testing

One in three people could be carrying the COVID-19 virus without showing any symptoms.

As part of coming out of lockdown safely everyone should be getting tested regularly – even if they don't have symptoms. Home tests are now available for FREE to every household in the UK.

There are a number of ways you can get a test:

- There are now 45 community pharmacies in Southwark offering home test collection, including 10 who offer assisted testing. The online map shows all the current provision <https://maps.test-and-trace.nhs.uk/>
- Tests can also be collected from nine Southwark libraries – you can find the list at www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/community-collect
- Home delivery is available for home testing – to apply go to www.gov.uk/order-coronavirus-rapid-lateral-flow-tests
- There are two mass testing sites at London Bridge and Peckham
 - London Bridge Station, St Thomas Street Exit, SE1 9QU
 - 21-23 Bournemouth Road, Peckham, London, SE15 4UJ

Tests can also be booked at www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing

Fire Safety Team

If you wish to contact the Fire Safety Team for information on fire safety relating to your block you can contact them via FRA@southwark.gov.uk

Marie Curie Repairs

All repairs for Marie Curie should be reported by calling **0800 952 4444**.

Repairs can also be reported by email at repairs@southwark.gov.uk.

Mail Order Deliveries – Keeping Corridors Clear

Please remember that corridors must be kept clear at all times. If you are shopping online you should ensure that there is someone at home to take in your parcels as they can't be left on the communal landings.

Escape Routes in Properties

As you will know, in every property in Marie Curie there are four escape routes for residents to use in emergencies.

These escape routes are via the kitchen, the living room, your front entrance door and the small escape door in one of your bedrooms. Please remember that it's vitally important that these escape routes are not blocked up by furniture or other belongings.

Coronavirus issues at Marie Curie

Engie are monitoring the site closely to ensure all the operatives and the fire wardens are practicing social distancing. All their operatives will wear numbered hi-vis jackets while carrying out their duties. This will make it easier to identify anyone not following COVID-19 guidelines.

Please be assured that Engie have safe working processes developed in line with the most up to date government guidance and their site teams monitor employees to ensure compliance.

Some work tasks may not be able to be carried out at the full two metre social distance, but they will make every effort to keep to this where possible. Engie take temperature scans of all their operatives prior to starting work each day as an additional precaution.

Independent Tenant and Leaseholder Advisors

Neal Purvis and Lee Page from Open Communities are the Independent Tenant and Leaseholder Advisors for the works on Sceaux Gardens Estate, including Marie Curie.



Neal Purvis
neal.purvis1@btinternet.com



Lee Page
leepage002@gmail.com

You can contact Neal and Lee, or the rest of the Open Communities team, on **0800 073 1051**.

Resident Services Officer for Marie Curie

Sonia Forrest is the Resident Services Officer for Marie Curie. You can contact Sonia on **07946 369 599** and her email address is **Sonia.forrest@southwark.gov.uk**.

You can also contact the Resident Services team who are available 24 hours, 7 days a week on **020 7732 2886** or **020 7732 2757**. You can also email them on **mariecurie@southwark.gov.uk**.

Marie Curie Webpage

Everything we have issued to residents, including these newsletters and information to tenants and information to tenants, are uploaded to our website at **www.southwark.gov.uk/MarieCurie**

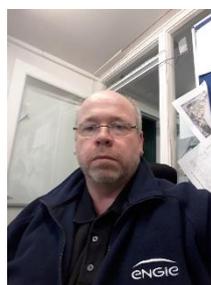
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