



Marie Curie

Newsletter

08 March 2021

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Council
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Marie Curie Smoke Alarms Update

Dear Residents

Welcome to the third newsletter for Marie Curie House.

We are still working on installing smoke detection systems in internal areas in your homes. These works have unfortunately been held up due to a few cases where we haven't been able to gain access to properties. Rest assured, both Southwark Council and Engie are working diligently to ensure that there are no further delays in carrying out these necessary works.

Further to the above, we kindly ask that residents work with the project team to allow these installations to take place. Every smoke detector plays an important part in protecting the whole block as well as an individual property. We fully appreciate that residents are concerned about COVID-19 which is why Engie and their partners very strict about adhering to COVID-safe working protocols.

We are glad to say that we have almost finished installing smoke detection systems in the shared communal areas, with only minor items left to complete. These should be finished by Friday 15 March 2021 once materials arrive on site.

Engie and their partners will continue to carry out further site surveys within Marie Curie. We will update you on these items at a later date.

Tenants and Residents Meeting – Tuesday 16 March, 7pm

There will be a T&RA Meeting held via Zoom on Tuesday 16 March, starting at 7pm. As in recent meetings, there will be an agenda item on the ongoing works at Marie Curie. Members of the Project Team will be present at the meeting to answer your questions on these works.

To attend, we would ask that you sign into Zoom (www.zoom.us/join via desktop or mobile) using the following details: -

Meeting ID - 874 9949 8134

Passcode - 40191

The other agenda items include further updates on the New Build and planned Quality Homes Investment Programmes.

Residents Project Team

We are keen to have more residents involved in our Residents Project Team who will liaise with us throughout the Marie Curie works, including the larger major works due to start later next year. Please contact Neal Purvis from Open Communities if you would like to be part of the project team. You can find Neal's contact details further down in the newsletter.

Waking Watch

Fire Wardens are still carrying out patrols on site as a precautionary measure while we work to improve fire safety at the block.

Should a fire break out during this period, the wardens will help residents leave the building safely. This is a temporary change to our previous 'stay put' advice, and will stay in place

until we have upgraded fire safety at the building.

We will let you know when the patrols are no longer required and the Fire Wardens are due to leave the site. This will only happen when it is safe to do so.

Coronavirus

We have received a number of emails from residents about operatives on site not wearing appropriate face coverings. These have been isolated cases which both Engie and the Waking Watch have been made aware of.

Engie will continue to monitor the site closely to ensure there are no further breaches. Going forward all their operatives will wear numbered hi-vis jackets while carrying out their duties. This will make it easier to identify anyone not following COVID-19 guidelines.

Please be assured that Engie have safe working processes developed in line with the most up to date government guidance and their site teams monitor employees to ensure compliance. Some work tasks may not be able to be carried out at the full two metre social distance, but they will make every effort to keep to this where possible. Engie take temperature scans of all their operatives prior to starting work each day as an additional precaution.

With Southwark and Greater London continuing to be under tight Coronavirus restrictions, we must all follow the rules to help stop the spread of COVID-19. The threat of COVID-19 has not gone away and we strongly encourage people to keep an eye on the advice from the government.

You can read more about the latest restrictions at www.gov.uk/coronavirus

Help us Keep Southwark Safe

If you think you have any of the COVID-19 symptoms you should get a test immediately by calling 119 or visiting www.nhs.uk/coronavirus.



Symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of taste or smell

If you have symptoms you and anyone you live with **must** stay at home and self-isolate until you get your results. It is now a legal requirement to self-isolate if you've had a positive test or if you've been told to self-isolate by the national test and trace service.

You must also notify Engie if you have an appointment for work in your home and anyone in your home has symptoms or has tested positive for COVID-19 so that the appointment can be re-arranged.

If you think self-isolating could be difficult for any reason support is available. Visit the council's website for more information www.southwark.gov.uk/coronavirus.

Respite Centre

If you need somewhere else to go while works are taking place in your home, a resident's Respite Centre is available at the Engie site compound opposite Lakanal.

Due to the coronavirus restrictions only one

household can use the centre at any one time. Please contact Valerie, the Engie Resident Liaison Officer (RLO) if you would like to use the centre. Valerie's contact details are at the end of this newsletter.

Escape Routes in Properties

As you will know, in every property in Marie Curie there are four escape routes for residents to use in emergencies.

These escape routes are via the kitchen, the living room, your front entrance door and the small escape door in one of your bedrooms. Please remember that it's vitally important that these escape routes are not blocked up by furniture or other belongings.

Mail Order Deliveries – Keeping Corridors Clear

Please remember that corridors need to be kept clear at all times. If you are shopping online you should ensure that there is someone at home to take in your parcels as they can't be left on the communal landings.

Resident Services Officer for Marie Curie

Sonia Forrest is the Resident Services Officer for Marie Curie. You can contact Sonia on 07946 369 599 and her email address is Sonia.forrest@southwark.gov.uk. You can also contact the Resident Services team on 020 7732 2886 or 020 7732 2757.

Repairs

All general repairs for Marie Curie should still be reported by calling **0800 952 4444**.

Fire Safety Team

If you wish to contact the Fire Safety Team for information on fire safety relating to your block you can contact them via FRA@southwark.gov.uk

Independent Tenant and Leaseholder Advisor

Neal Purvis from Open Communities is the Independent Tenant and Leaseholder Advisor for the works on Sceaux Gardens Estate, including Marie Curie.



Neal Purvis

While social distancing measures are in place, you can contact Neal, or the rest of the Open Communities team, on **0800 073 1051** neal.purvis1@btinternet.com

The Marie Curie Team



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