



We received 5,767 new requests for support

We provided Telecare to 2,920 people



We received 6,076 OT referrals with 88% resolved at Contact and the remaining 12% or 741 referrals resolved by OT assessments.



8% of people using long term services are from mixed ethnic minorities. 50% are White, 38% are Black and 4% are Asian.



63% of people using long term services were satisfied with their care and support.

55% are female and 45% male



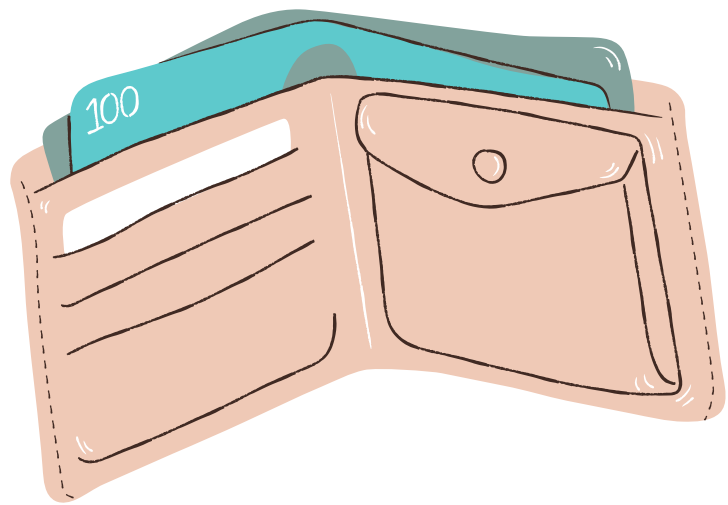
Of people using long term services 70% have a physical support need, 23% have a learning disability and 7% require mental health support.



1,940 or 57% of people using long term services are aged 65 and older

2022/23 ADULT SOCIAL CARE

Our service users and how we supported them



We provided long term care and support to 4,384 people. We received £9 million in contributions from those who can afford to pay towards the cost of their care.

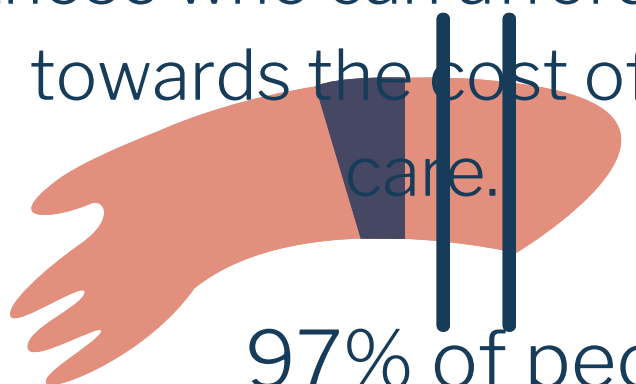
Of the 964 completed episodes of reablement, 83% concluded with reduced or no ongoing care.

Of those who had reablement following a spell in hospital, 94% were still at home 91 days later.

Of 171 people who completed Mental Health Reablement, 84% did not require ongoing long term services.



1,223 safeguarding concerns were resolved. 395 of them progressed into an enquiry of which 96% resulted in removal or reduction of risk.



97% of people felt their desired safeguarding outcomes were achieved.

1,030 DoLS applications were completed, with 66% granted.

