



We received 6,234 new requests for support

We provided Telecare to 3,159 people



1,401 safeguarding enquiries were completed, of which 93% resulted in removal or reduction of risk.

99% of people felt their desired safeguarding outcomes were achieved. 1,272 DoLS applications were completed, with 23% granted.



81% of people using long term services were satisfied with their care and support



Of people using long term services 62% have a physical support need, 18% have a learning disability and 11% require mental health support

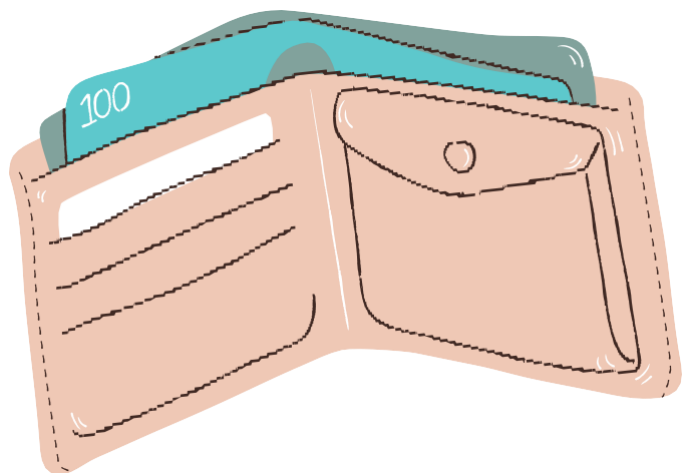


2021/22 ADULT SOCIAL CARE

Our service users

and how we supported them

59% of people using long term services are aged 65 and older



We provided long term care and support to 4,335 people and spent £87.6 million on packages of care. We received £11 million in contributions from those who can afford to pay towards the cost of their care.

Of the 1,174 completed episodes of reablement, 76% concluded with reduced or no ongoing care. ✓

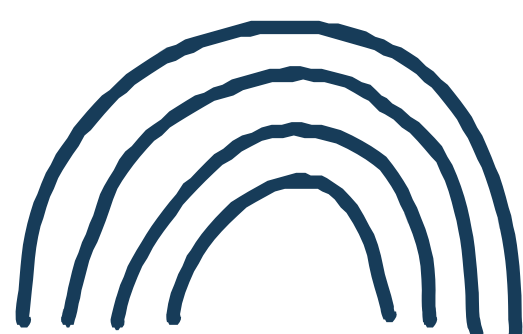
Of those who had reablement following a spell in hospital, 87% were still at home 91 days later. ✓

Of 196 people who completed Mental Health Reablement, 82% did not require ongoing long term services. ✓



We received 1,416 OT referrals and completed 815 OT assessments.

267 adaptations were made to people's homes, and over 16,500 pieces of equipment issued.



48% of people using long term services are from non-White ethnic minorities. 52% are White. 54% are female and 46% male.



We carried out 1,560 new assessments and 3,660 care and support reviews in the year. 1,416 carers had an assessment or review.