

Life begins at 60

Your guide to Southwark
Council's sheltered housing

Have you considered sheltered housing?

Are you independent-minded, over 60 and want to get more out of life? Have you considered moving into Southwark Council's sheltered housing?

Your home, your space, your choice

Southwark's sheltered housing offers the privacy of having your own self-contained flat (a bedroom, kitchen, living room and bathroom) with an attractive residents' lounge where you can meet other residents. There are also communal gardens and a laundry.



Safe and secure

An on site scheme housing manager provides daytime support and there is a 24 hour pull-cord alarm system in each room. After 4pm on weekends and Bank Holidays, security checks and emergencies are dealt with by older persons support workers.

What is sheltered housing?

Sheltered housing is purpose built or specially adapted housing designed for older people. It allows you to live independently as part of the community but, with the additional security of a sheltered housing manager (warden) available to call on in an emergency.

All of Southwark's **sheltered housing schemes** are different, but in most cases the schemes are made up of a number of self-contained, individual flats. These have communal facilities such as a residents' lounge with a small kitchen, laundry room and public



telephone. Individual flats have an emergency alarm system that can be used to alert the sheltered housing manager in case of emergency.

Sheltered housing in Southwark

Southwark has a large, diverse community. People from many different cultural backgrounds come to live in our sheltered housing and it positively adds to the vibrant atmosphere.

Southwark Council ensures that all tenants that live in sheltered housing will be treated with respect, without prejudice or discrimination.

Choose your home

Southwark's Homesearch scheme allows you to choose your home by bidding from a list of available places. This means that you have more choice over where you live and can choose the place that best suits you. For more information about Southwark Homesearch and for help on how to place a bid please call 020 7525 4180.

Information about available sheltered housing places will be published in the Southwark Homesearch magazine (published on



Thursdays) and on the website at www.southwarkhomesearch.org.uk. Here you will find photographs and other details about the properties available. You can pick up a copy of Southwark Homesearch magazine at your area housing office, library or council one stop shop. If you see a place that you like, you can bid for it. You do this by:

- telephoning the Southwark Homesearch bidding hotline on **0845 270 0655**
- calling the older persons homesearch support officer on 020 7525 4180
- or visiting our website: www.southwarkhomesearch.org.uk



Social activities

Sheltered housing schemes have a lively range of social activities for residents. Most schemes have morning or afternoon tea and coffee sessions and games evenings. Most of the schemes have regular social events such as:

- fish suppers
- musical evenings
- arts and crafts activities
- keep fit classes
- training courses (e.g. computing)
- organised outings to entertainment venues or places of interest



Sheltered housing services

In many sheltered housing schemes there are additional services for residents:

- hairdresser visits
- weekly shopping scheme
- mobile libraries

- advice, health (GP visits) and financial surgeries
- handyman and gardening service

Guest rooms

A guest room may be available for your relatives or friends to stay during periods of illness, or for people who may have travelling difficulties in visiting you.

Choose the best scheme for you

All residents are different. Some wish to be more independent, others wish to have more activities and services provided.

Not everyone wants the same from us, so each of our sheltered housing schemes is different. You can now choose the right scheme to suit you.

Also you can find out about the different schemes by contacting the sheltered housing team on **020 7525 4231 / 4180**



Support in your home

The sheltered housing manager (warden):

- undertakes a daily visit to all residents - but will not enter your flat without being invited, unless they believe that you are in need of help
- is available during the day to provide support and advice and is 'on call' at other times to deal with emergencies
- helps to organise social/group activities for residents
- can arrange emergency or temporary help
- provides planned needs assessment and support planning, which can help you to live independently and access the support you need.

You can also receive a visit from one of our out of office hours support workers.

Help if you are unwell

If you are taken ill or have an accident the sheltered housing officer can call a doctor, get in touch with relatives and organise other services such as meals on wheels.



Helping you to help yourself

The sheltered housing manager will assist residents to form Tenant Associations so that residents can organise activities for themselves, both in and outside the home.

The intercom/alarm system

Each flat in a sheltered housing scheme has an emergency alarm system that can be operated by a pull chord. Residents use this to contact their sheltered housing officer in an emergency.

Helping you to pay your rent and support charge

There are ways that we can help you pay your rent and support charge when you move into sheltered housing, i.e. Housing Benefit and a Supporting People subsidy. To find out more please contact us.

If you would like to talk to us about sheltered housing options please don't hesitate to contact us:

Southwark Sheltered Housing, 17-19 Bournemouth Road, London SE15 4UJ.

Visit www.southwark.gov.uk
or call 020 7525 4231 / 4180

We are open 9am to 5pm Monday to Friday.

This leaflet is about sheltered housing in Southwark. If you would like to receive this information in your own language or different format, please TICK the box and CLEARLY fill out the form with your name, address and phone number, then send it to us. Alternatively, you can take this magazine to our One Stop Shops or the Town Hall for translation.

Peckham One Stop Shop, 122 Peckham Hill Street, SE15
Walworth One Stop Shop, 151 Walworth Road SE17
Southwark Town Hall, Peckham Road SE5

আপনি কি একজন স্বাধীন-চেতা ব্যক্তি, বয়স ৬০-এর উপরে এবং স্বীকৃত আয়ের ভিত্তিতে উপভোগ করছেন? আপনি কি শেয়ার্ড হাউজিংয়ের কথা ভেবে
সেয়েছেন? সাধারণ শেয়ার্ড হাউজিং আপনারকে দেবে একটি স্বয়ংসম্পূর্ণ ফ্ল্যাটের একতলা (একটি বেডরুম, কিচেন, লিভিংরুম এবং বাথরুম) যার সঙ্গে থাকবে
বসবাসকারীদের জন্য একটি আকর্ষণীয় বসবার ঘর যেখানে আপনি অন্য বাসিন্দাদের সঙ্গে মেনামোমা করতে পারবেন। এই বিফলেটেটি সাধারণ কাউন্সিলের
শেয়ার্ড হাউজিং পরিকল্পনা সম্পর্কে বিধি, কোন পরিকল্পনা আপনার জন্য এবং তার জন্য কি ভাবে দরখাস্ত করবেন এতে তা বলা হয়েছে।
আপনার নিজের ভাষায় এটির অনূবাদের জন্য, বা ব্রাইলে, বড় অক্ষরে, বা অডিও ক্যাসেটে এই তথ্য পেতে হলে এই বিফলেটেটি নিয়ে আপনার নিকটস্থ এম্বিয়া হাউজিং
অফিসে বা ওয়ার স্টপ শপে যাবেন।

Bengali

你是否超過 60 歲，想獨立生活和找尋更多生活樂趣？你有否有考慮入住庇護宿舍？南華克的庇護宿舍內的獨立公寓具有私隱性
(包括一間睡房、廚房、客廳和洗手間)，還有條件良好的公共客廳，令你可以與其他居民見面。此小冊子是有
關南華克的庇護宿舍計畫，你如何挑選最合適的住房，以及怎樣申請。想索取中文譯本，盲文版，大字體版或錄音磁帶，
請連同小冊子到訪最近的房屋辦事處或一站式服務站。

Chinese

Etes-vous indépendant, avez-vous plus de 60 ans et voulez-vous profiter plus de la vie ? Avez-vous pensé au logement abrité ? Les
logements abrités de Southwark offrent une intimité avec votre propre appartement indépendant (une chambre, une cuisine, un
salon et une salle de bain) avec un salon abritant pour les résidents où vous pouvez rencontrer d'autres résidents. Ce dépliant
explique les Programmes de Logement Abrités de la Mairie de Southwark, comment vous pouvez choisir le programme qui vous
convient le mieux maintenant et comment faire une demande. Pour une traduction dans votre langue, ou pour recevoir cette
information en Braille, en gros caractères ou en audio-cassette, veuillez apporter ce dépliant à votre bureau de logement ou au
One Stop Shop le plus proche.

French

¿Es usted una persona independiente, tiene más de 60 años y quiere sacarle más partido a su vida? ¿Ha tomado en cuenta la
opción de vivir en una vivienda vigilada? Las viviendas vigiladas de Southwark le ofrecen la privacidad de habitar un piso con
entrada particular que cuenta con un dormitorio, salón, cocina y cuarto de baño, y que también tiene una bonita sala para los
residentes donde se puede reunir con sus vecinos. Este folleto habla del plan de viviendas vigiladas del ayuntamiento de
Southwark, cómo se puede elegir el plan de vivienda que se adapta mejor a sus necesidades y de qué manera puede solicitarlo. Si
necesita una traducción en su idioma o recibir esta información en Braille, en letras grandes o grabada en una cinta de casete, por
favor, lleve este folleto a su oficina de vivienda del distrito más cercana o a la oficina pública de información (One Stop Shop).

Spanish

Ma tahay qof ilbaxsan, oo ku jira 60 sano iyo in ka badan oo rabo in si fiican u noolaado? Ma ku fakirtay inaad ku noolaatid
guriyaha deg deg ah oo lees dajiyoo? Degmada Southwark waxey siisaa dadku guri oo khaas ku ahaan oo ka kooban (hal khol,
jiko, barsad ama kolka martida fadhiso iyo muksul) iyo meel weyn oo aad u qurax aad la kulmi kartid dadka kale oo la dajiyay
guriyaha lagu siyay oo kale. Warqadaan waxey ku saabsan tahay Degmada Southwark oo guriyaha deg deg ah dadka la dajiyoo ama
la siyo, sidee u dooran kartaa guri kuu fiican oo munaasib kuu ah, iyo sidee u dalban kartaa. Hadii aad jeceshahay in warqadaan
afkaaga hooyo lagu tarjumo, ama in laguqoro far waa-weyn oo akhriin karaan dadka si fiican wax u arkeynin ama in laguqoro
duubo cajal, fadhlan waxaad u geysaa warqadaan xafiiska kugu dhow oo guriyaha khaabilsan ama dukaanka One Stop Shop.

Somali

Bağimsız düşünün, 60 yaşın üzerinde ve hayattan daha fazla zevk almak isteyen biri misiniz? Hiç korunaklı emniyetli
bir evde kalmayı düşündünüz mü? Southwark'ın emniyetli sığınak evleri özel hayatınız için gerekli herşeyi içeren
(bir yatak odası, mutfak, oturma odası ve banyo) ve diğer sakinlerle toplanabileceğiniz çekici ortak salonuyla size uygun bir
ortam olabilir. Bu broşür Southwark Belediyesi'nin Emniyetli Sığınak Evleri Sistemini, size en uygun olanını nasıl
sececeğinizi ve bunlar için nasıl başvuracağınızı açıklar. Bu bilgilerin kendi ana dilinize tercüme edilmesini veya klerler
alfabesinde verilmesini veya daha büyük harflerle yazılmasını veya sesli kasette anlatılmasını istiyorsanız lütfen bu broşürü
size en yakın ev ofisine veya One Stop Shop'a götürünüz.

Turkish

Ban có phải là người suy nghĩ độc lập, trên 60 tuổi và muốn thay đổi cuộc sống? Ban đã bao giờ cân nhắc việc chuyển tới sống
chung trong khu nhà tập thể? Hội nhà vùng Southwark hiện đang có một số căn hộ gần tiên dành cho ban với phòng ngủ,
phòng tắm, phòng khách và nhà bếp là một. Khu nhà có phòng tiên sánh chung đẹp, là nơi ban có thể gặp gỡ những người
hàng xóm của mình. Tô rồi này nói về các dự án nhà ở gần tiên, và cơ hội để ban lựa chọn căn hộ nào thích hợp với
mình nhất cũng như cách đăng ký cho căn hộ đó. Để nhận được bản dịch sang ngôn ngữ ban nói, bảng chữ nổi Braille,
bản in chữ lớn hay bảng ghi âm, xin vui lòng mang tờ rơi này tới văn phòng nhà ở gần nơi ban ở hoặc tới One Stop Shop.

Vietnamese

Name: Tel:

Address:

Postcode:

Braille

LARGE PRINT