



Ledbury Estate

Newsletter

17 July 2020

Playgrounds are now open

The playgrounds on the estate have been reopened in line with government guidelines, but we still ask that you stay at home as much as possible.



Please stick to the following rules while using the playgrounds, to help keep yourself and others safe:

- Do not use the playground if you or any of your household are self-isolating or symptomatic.
- Only one adult per household at a time and remember to always supervise your children.
- This equipment is checked regularly for damage and wear and tear, but is not sanitised or disinfected.
- Bring your own hand gel and wipes to clean hands and touch points before and after using the equipment.
- Remember to maintain social distancing and assist your children to do so too.
- Allow others to leave the area before you enter and wait away from the gates to maintain social distancing.
- Follow the public health guidelines for hygiene including washing hands regularly.

- Do not consume food or drink on play equipment or in the playground area.
- Parents, guardians or carers should dispose of all litter including any used protective wear such as face coverings or gloves properly in litter bins, taking it home where a bin is full or not provided. Disposable face coverings and gloves cannot be recycled.

These measures are subject to change at short notice. Further guidance can be found at www.gov.uk/coronavirus

New build option consultation

The consultation on the future of the Ledbury Towers is on hold until further notice.

However, if you have missed the drop in events in March to see the options that have been developed for the Towers, you can see the displays on the Ledbury webpage www.southwark.gov.uk/Ledbury

If you want to comment, simply email the architects at ledburycomments@hunters.co.uk

Fire Brigade Spot Checks

Late last week, we had a spot check by Green Watch from the Old Kent Road Fire Station.

The London Fire Brigade carry out unannounced spot checks in the Towers to check equipment and that the Fire Wardens are in place. Following the visit no issues were raised.

Preventing Blockages!

We have had a number of flooding issues lately due to blocked pipes. Please therefore refrain from flushing nappies and baby wipes down the toilets and disposing of cooking oil in

the sinks.

New Resident Services Officer for the Ledbury Low Rise properties

Charmain Bynoe is the new the Resident Services Officer for the Ledbury Estate (not including the Towers), replacing Rochelle Ferguson.

You can contact Charmain on **020 7525 7473** and her email address is **charmain.bynoe@southwark.gov.uk**

Mail Order Deliveries

More and more people are resorting to shopping online. If you are shopping online you should ensure that there is someone at home to take in your parcels as they can not be left on the communal landings and balconies.

Local Police Sessions

PC Twinkal Sharma, PC Adrian Moroz and PCSO Felix Adeyanju make up the local Old Kent Road Ward Police team. Their weekly drop in sessions at the Ledbury TRA Hall are suspended for now.

They have requested that any crime must be reported if it is an emergency to **999**, and for non emergencies to **101**.

The team can also be contacted by emailing **oldkentroad.snt@met.police.uk** or by telephone on **020 8721 2436**, or they can be tweeted at **@MPSOldkentRoad**

Keep Your Distance!

The government's announcement that it is beginning to ease lockdown restrictions have had no change on the need to stay 2 metres apart.

People from different households should still remain 2 metres apart as much as possible. The new 1 metre+ rule is to allow businesses, and schools to open.

Where you can, you still have to stay 2 metres apart. Therefore:

- Only one family should be in a lift at one time, so if you call the lift and someone is in it, do not get in. Wait for the lift to come to your floor again
- Keep behind the taped area in the lobby to remain 2 metres from the wardens
- When using the stairs if you hear someone else do not pass by them on the stairs, use the door to the landings to allow them to pass by to keep 2 metres from them

Whilst we appreciate this may be frustrating for some residents it is for the safety and well being of everyone and it is important to keep down the spread of the virus, support our NHS and save lives.

Resident Services Officer for the Ledbury Low Rise properties

Charmain Bynoe is the Resident Services Officer for the Ledbury Estate (not including the Towers). You can contact Charmain on **020 7525 7473** and her email address is **charmain.bynoe@southwark.gov.uk**.

All repairs for the Ledbury Estate should be reported by calling **0800 952 4444**.

Normally Charmain holds a monthly surgery at the Ledbury TRA Hall on the fourth Wednesday of the month between 3pm and 5pm. This is suspended for now due to the COVID-19 situation.

Resident Service Officer for Sylvan Grove

Obie Ebanks is the Resident Services Officer for Sylvan Grove.

You can contact him on **020 7525 4198** or at **obie.ebanks@southwark.gov.uk**.

All repairs for Sylvan Grove should be reported by calling 0800 952 4444.

Resident Services Officer for Churchyard Row

Debbie Ming is the Resident Services Officer for Churchyard Row. You can contact her at debbie.ming@southwark.gov.uk or on **020 7525 1165**.

As a reminder all repairs for Churchyard Row should be reported by calling **0800 952 4444** or for the first two years to newhomes.defects@southwark.gov.uk.

It would be helpful to the council that if you are reporting a repair by email you could include a photograph of what is wrong to help us work out if the problem is a defect or a repair.

Reminder on Oxygen Cylinders

One of the issues that could jeopardise safety is the use of oxygen cylinders in the blocks. This means that no visitors to the blocks will be able to come in if they require an oxygen cylinder. From the home visits we have carried out it is clear that, at present, no current resident has the need to use an oxygen cylinder.

However no one knows what their health will be in the future. If an issue arises with your health that means that you will need to have use of an oxygen cylinder, please speak to your doctor and then let your Resident Service Officer (whose contact details are in this newsletter) know immediately so we can work with you to ensure your health needs are catered for.

Non-resident leaseholders are being asked to make sure their tenants in the block are also aware of this issue.

Warning re bottled gas

It remains vitally important residents do not bring any bottled gas or gas appliances into the tower blocks; we have been advised that the buildings will not withstand the force of a gas explosion.

Fire wardens will also be monitoring to check that no gas canisters are brought into the buildings.

Ledbury webpage

Don't forget! Everything we have issued to residents, including these newsletters and answers to frequently asked questions, will also be uploaded to our website at www.southwark.gov.uk/Ledbury

Independent Tenant and Leaseholder Advisor



Neal Purvis

The Tenants and Residents' Association and the Ledbury Action Group agreed the appointment of Neal Purvis from Open Communities as the Independent Tenant and Leaseholder Advisor for the Ledbury Estate.

Whilst non essential contact is halted, you can contact Neal, or the rest of the Open Communities team, on **0800 073 1051**.

The Ledbury Team

You can contact the Ledbury team at the Ledbury TRA Hall by calling **020 7732 2757** or **020 7732 2886**. Please e-mail the team at Ledburyhousingteam@southwark.gov.uk

Whilst the coronavirus emergency is ongoing we are asking you to try and stay away from the TRA Hall where the Ledbury Team is based so that we can maintain the service and practice social distancing by being at least two metres away from each other. **If you have any issues, please ring us instead.**

Staff permanently based on Ledbury are:



Mike Tyrrell – Director of Ledbury Estate.

Mike works on a part time basis and his days are flexible, depending on what meetings he needs to attend. If you want to see Mike, just arrange for your RSO to make an appointment with him on the days he is working.

mike.tyrrell@southwark.gov.uk



Sharon Burrell – RSO for Sarnsfield

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Olive Green – Resident Services Manager

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Hema Vashi – RSO for Bromyard

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Sabdat (Sabi) Ibn-Ibrahim – RSO for Skenfrith

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