



# Ledbury Estate

## Weekly newsletter

27 March 2020

## Coronavirus and the Ledbury Team

We have all now been told to stay at home except for essential services.

As a result, this will be the last newsletter we produce until things are back to normal.

However, as we told you last week, we can assure you that the Ledbury Team and the fire wardens will remain in place during the outbreak as this has been deemed an essential service.

So we will continue to ensure:

- The fire wardens are present 24 hours a day
- The 3 hourly checking of the communal areas take place
- Daily phone calls to the vulnerable are made
- Weekly Fire alarm tests take place

However, we are asking you to try and stay away from the TRA Hall where the Ledbury Team is based so that we can maintain the service and practice social distancing by being at least two metres away from each other.

For the latest advice on Coronavirus please go to [www.southwark.gov.uk/coronavirus](http://www.southwark.gov.uk/coronavirus)

**Please heed government advice and only leave your home for the reasons identified. You can read more about the latest restrictions at [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)**

## New build options

The consultation on the future of the Ledbury Estate has been postponed until further notice.

However If you have missed the drop in events to see the options that have been developed for the Towers, you can see the

displays on the Ledbury webpage.

If you want to comment, simply email the architects at [ledburycomments@hunters.co.uk](mailto:ledburycomments@hunters.co.uk)

## Beware of Fraud



The Old Kent Road police team has asked us to circulate the following information.

We are aware of social media stories circulating on COVID-19 related fraud. Our advice for Londoners is that if you get an unsolicited home visit from a cold caller offering a service or product and asking to be let into your home, ask to see their official ID and credentials.

If satisfactory ID is not provided or if there are still suspicions the visitor may not be genuine they should shut the door and report the matter to police by calling **101** or **999** in an emergency.

Further crime prevention advice can be found at: [www.met.police.uk/advice/advice-and-information/fa/fraud/personal-fraud/](http://www.met.police.uk/advice/advice-and-information/fa/fraud/personal-fraud/)

## Need Support?

If you need support and can not get out, there are a number of voluntary groups the council are in contact with who can give support.

If you ring us on **020 7732 2757** we can put you in contact with one of the verified groups.

### Resident Services Officer for the Ledbury Low Rise properties

Rochelle Ferguson is the Resident Services Officer for the Ledbury Estate (not including the Towers). You can contact Rochelle on **020 7525 4833** and her email address is **rochelle.ferguson@southwark.gov.uk**.

All repairs for the Ledbury Estate should be reported by calling **0800 952 4444**.

Rochelle holds a monthly surgery at the Ledbury TRA Hall on the fourth Wednesday of the month between 3pm and 5pm.

### Resident Service Officer for Sylvan Grove

Obie Ebanks is the Resident Services Officer for Sylvan Grove.

You can contact him on **020 7525 4198** or at **obie.ebanks@southwark.gov.uk**.

All repairs for Sylvan Grove should be reported by calling 0800 952 4444.

### Resident Services Officer for Churchyard Row

Debbie Ming is the Resident Services Officer for Churchyard Row. You can contact her at **debbie.ming@southwark.gov.uk** or on **020 7525 1165**.

As a reminder all repairs for Churchyard Row should be reported by calling **0800 952 4444** or for the first two years to **newhomes.defects@southwark.gov.uk**.

It would be helpful to the council that if you are reporting a repair by email you could include a photograph of what is wrong to help us work out if the problem is a defect or a repair.

### Reminder on Oxygen Cylinders

One of the issues that could jeopardise safety is the use of oxygen cylinders in the blocks. This means that no visitors to the blocks will be able to come in if they require an oxygen cylinder. From the home visits we have carried out it is clear that, at present, no current resident has

the need to use an oxygen cylinder.

However no one knows what their health will be in the future. If an issue arises with your health that means that you will need to have use of an oxygen cylinder, please speak to your doctor and then let your Resident Service Officer (whose contact details are in this newsletter) know immediately so we can work with you to ensure your health needs are catered for.

Non-resident leaseholders are being asked to make sure their tenants in the block are also aware of this issue.

### Warning re bottled gas

It remains vitally important residents do not bring any bottled gas or gas appliances into the tower blocks; we have been advised that the buildings will not withstand the force of a gas explosion.

Fire wardens will also be monitoring to check that no gas canisters are brought into the buildings.

### Ledbury webpage

Don't forget! Everything we have issued to residents, including these newsletters and answers to frequently asked questions, will also be uploaded to our website at **www.southwark.gov.uk/Ledbury**

### Independent Tenant and Leaseholder Advisor



**Neal Purvis**

The Tenants and Residents' Association and the Ledbury Action Group agreed the appointment of Neal Purvis from Open Communities as the Independent Tenant and

Leaseholder Advisor for the Ledbury Estate.

Whilst non essential contact is halted, you can contact Neal, or the rest of the Open Communities team, on 0800 073 1051.

### The Ledbury Team

You can contact the Ledbury team at the Ledbury TRA Hall by calling **020 7732 2757** or **020 7732 2886**. Please e-mail the team at **[Ledburyhousingteam@southwark.gov.uk](mailto:Ledburyhousingteam@southwark.gov.uk)**

Staff permanently based on Ledbury are:



**Mike Tyrrell – Director of Ledbury Estate.**

Mike works on a part time basis and his days are flexible, depending on what meetings he needs to attend. If you want to see Mike, just arrange for your RSO to make an appointment with him on the days he is working.

**[mike.tyrrell@southwark.gov.uk](mailto:mike.tyrrell@southwark.gov.uk)**



**Olive Green – Resident Services Manager**

**[olive.green@southwark.gov.uk](mailto:olive.green@southwark.gov.uk)**



**Hema Vashi – RSO for Bromyard**

Tel: 07852 766058

**[hema.vashi@southwark.gov.uk](mailto:hema.vashi@southwark.gov.uk)**



**Sabdat (Sabi) Ibn-Ibrahim – RSO for Skenfrith**

Tel: 07984 144224

**[sabdat.ibn-ibrahim@southwark.gov.uk](mailto:sabdat.ibn-ibrahim@southwark.gov.uk)**



**Sharon Burrell – RSO for Sarnsfield**

Tel: 07432 738774

**[sharon.burrell@southwark.gov.uk](mailto:sharon.burrell@southwark.gov.uk)**



**Modupe Somoye – RSO for Peterchurch**

Tel: 07903 281390

**[modupe.somoye@southwark.gov.uk](mailto:modupe.somoye@southwark.gov.uk)**