



Ledbury Estate

Weekly newsletter

16 August 2019

Bromyard House

Arup has delayed investigations at Bromyard House for a few weeks in order to check for asbestos in the roof. Arup is also waiting for a specialist scanning machine which is now required for the work in the communal areas.

To identify the existing strengthening measures in the block, the scan will firstly act like a very large metal detector to locate the fixings between the panels. Arup will then drill into the concrete to access the area around the fixings in order to establish exactly how the panels are held together.

The knock-on effect means there will be a delay to the publication of the final report from Arup.

At Bromyard House over the next few weeks the existing door entry system on the individual floors will be removed so that it can be used as spare parts for other systems. The refurbishment option means that they will all be replaced by new equipment.

In the meantime the temporary boiler has been removed. Pictured below is one of the operatives disconnecting the pipework in preparation for the removal of the boiler.



Peterchurch House

This week we extended the soft stripping works at Peterchurch House. This involves the removal of all the floor coverings, doors, architraves, kitchen units, bathroom fittings, toilet fittings, heating systems, asbestos in controlled conditions, and partition walls to another 10 properties.

This means that there will be a total of 22 flats stripped in Peterchurch House.

Check Your Tumble Driver

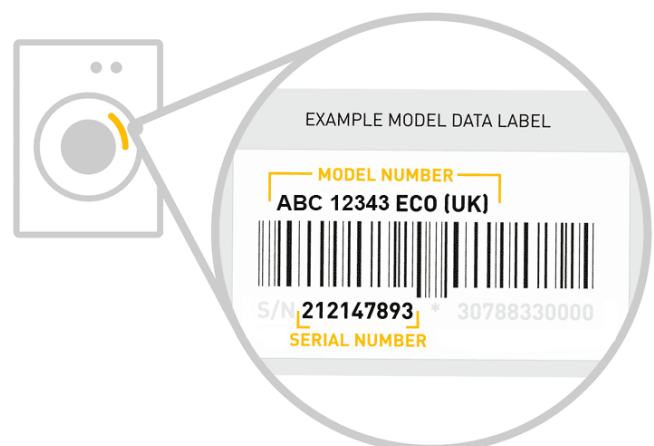
A number of fires in homes across the country have been caused by faulty tumble dryers.

There have been warnings over the last few years, but now the number of appliances affected has increased. So if you have checked whether your appliance is affected before, please check again, as it could now mean that your tumble dryer is one of those that need attention.

So if your dryer was made before September 2015, and it is one of these makes, please check again:

- Indesit
- Hotpoint
- Creda
- Swan
- Proline

To do so you will need the model number.



Then call Whirlpool, who make the tumble dryers, on **0800 151 0905** or visit **www.whirlpool.co.uk/dryerrecall**

If Whirlpool confirms that your tumble dryer is affected by the warning, you must unplug it immediately, and stop using it until it is replaced or made safe.

Free Swimming Lessons

Southwark Council has launched a 12-week trial of free swimming lessons for eligible residents who can't swim or need teacher support to regain their confidence in water.

The sessions run from September through to December 2019. They will start the week beginning 16 September – and places are limited!



The general adult swimming lessons are already full – but please keep your eye out for further sessions to be announced. Places are still available for the disabled sessions and for people over the age of 60.

For more information or to register for lessons go to **www.southwark.gov.uk/freelessons**

People are eligible if they are:

- A Southwark resident
- Over 16yrs of age
- Non-swimmer (e.g. can't swim from one side of the pool to the other)

The timetable of available lessons can be accessed through the website above. Important additional information can also be read on the

website.

Residents that need support in completing the on-line application for the free lesson scheme can get help by visiting your local leisure centre, library, or through the Ledbury Team in the Ledbury TRA Hall.

Resident Services Officer for the Ledbury Low Rise properties

Rochelle Ferguson is the Resident Services Officer for the Ledbury Estate (not including the Towers). You can contact Rochelle on **020 7525 4833** and her email address is **rochelle.ferguson@southwark.gov.uk**

All repairs for the Ledbury Estate should be reported by calling **0800 952 4444**.

Rochelle holds a monthly surgery at the Ledbury TRA Hall on the fourth Wednesday of the month between 3pm and 5pm.

Resident Service Officer for Sylvan Grove

Obie Ebanks is the Resident Services Officer for Sylvan Grove.

You can contact him at **obie.ebanks@southwark.gov.uk** or on **020 7525 4198**.

All repairs for Sylvan Grove should be reported by calling **0800 952 4444**.

Resident Services Officer for Churchyard Row

Debbie Ming is the Resident Services Officer for Churchyard Row. You can contact her at **debbie.ming@southwark.gov.uk** or on **020 7525 1165**.

As a reminder all repairs for Churchyard Row should be reported by calling **0800 952 4444** or for the first two years to **newhomes.defects@southwark.gov.uk**

It would be helpful to the council that if you are reporting a repair by email you could include a photograph of what is wrong to help us work out

if the problem is a defect or a repair.

Reminder on Oxygen Cylinders

One of the issues that could jeopardise safety is the use of oxygen cylinders in the blocks. This means that no visitors to the blocks will be able to come in if they require an oxygen cylinder.

From the home visits we have carried out it is clear that, at present, no current resident has the need to use an oxygen cylinder.

However no one knows what their health will be in the future. If an issue arises with your health that means that you will need to have use of an oxygen cylinder, please speak to your doctor and then let your Resident Service Officer (whose contact details are in this newsletter) know immediately so we can work with you to ensure your health needs are catered for.

Non-resident leaseholders are being asked to make sure their tenants in the block are also aware of this issue.

Warning re bottled gas

It remains vitally important residents do not bring any bottled gas or gas appliances into the tower blocks; we have been advised that the buildings will not withstand the force of a gas explosion.

Fire wardens will also be monitoring to check that no gas canisters are brought into the buildings.

Old Kent Road Ward Panel meeting

The Old Kent Road Safer Neighbourhood Team (SNT) will be holding their next quarterly meeting on Wednesday 20 September, 2019 at 7pm. It is open to all residents.

The meeting will be held at the Ledbury TRA Hall, Pencraig Way, Peckham, London SE15 1SH.

This is an opportunity to meet your SNT, a group of Metropolitan Police Officers dedicated to serving your community. The team is made up of officers based in our area (or ward),

supported by additional officers from the wider area.

The SNT works closely with local authorities, community leaders and residents to decide their policing priorities for the area. This helps them to find useful, long-term solutions to local problems, while maintaining their wider focus on reducing crime across London.

The Ward Panel meetings are therefore a good way of not only meeting the SNT but also an opportunity for residents to highlight their concerns.

Local Police Sessions

PC Twinkal Sharma, PC Adrian Moroz and PCSO Felix Adeyanju will be holding hour-long contact sessions in the Ledbury TRA Hall so residents can meet with the local Old Kent Road Ward Police team.

Date	TIME
28/08/2019	12:00-13:00
04/09/2019	12:00-13:00
11/09/2019	12:00-13:00

The police have requested that any crime must be reported if it is an emergency to **999**, and for non emergencies to **101**.

The team can also be contacted by emailing oldkentroad.snt@met.police.uk or by telephone on **020 8721 2436**, or they can be tweeted at [@MPSOldkentRoad](https://twitter.com/MPSOldkentRoad).

Ledbury webpage

Don't forget! Everything we have issued to residents, including these newsletters and answers to frequently asked questions, will also be uploaded to our website at www.southwark.gov.uk/Ledbury

Housing Updates

All residents in the tower blocks will have to leave their homes for a period whilst major strengthening and refurbishment works are carried out. For those that do not want to leave

the Estate, they will have the opportunity to move into one of the empty homes in the Towers temporarily while their blocks are completed. For those who want to move from the Towers, they will continue to have priority to move.

All tenants will have the right to return to the estate.

Please note that properties are not allocated according to the time you bid. They are allocated by our colleagues in the allocations team according to Southwark Council's lettings policies.

Ledbury Towers tenants are in Band One, and the properties are allocated by how many stars each applicant has, then by application date and finally by your tenancy date.

When you bid, your position may change depending on other applicants' stars, application date or tenancy date.

If you need help with bidding or you think your application can attract stars because you or someone else in your household is working or carrying out voluntary work for more than 16 hours a week, do not forget to come in and see the Ledbury Team for help.

There are **177 properties now empty** in the Towers, following the moves of 164 tenanted households in to new homes, and 13 leaseholders selling their properties back to the council. Of course those tenants who have moved retain the right to return.

0 tenants have been made an offer of accommodation that they have bid for and are awaiting moving dates to move into their new homes. **1 tenant is waiting to attend a viewing.**

There have been **193 properties refused** by tenants who have had a viewing of a new home. Many of these have already received further offers and have already moved into their new homes. No one from the Ledbury Towers is suspended from bidding if a property is refused.

Independent Tenant and Leaseholder Advisors

The Tenants and Residents' Association and the Ledbury Action Group agreed the appointment of Neal Purvis from Open Communities as the Independent Tenant and Leaseholder Advisor for the Ledbury Estate.



Neal Purvis

Neal holds drop in sessions for residents in the TRA Hall on Thursdays - 2pm to 4pm.

Or if you would like to arrange a home visit you can contact Neal, or the rest of the Open Communities team, on 0800 073 1051

The Ledbury Team

You can contact the Ledbury team at the Ledbury TRA Hall by calling **020 7732 2757** or **020 7732 2886**.

Staff that are permanently based on Ledbury are:



Mike Tyrrell – Director of Ledbury Estate.

Mike works on a part time basis and his days are flexible, depending on what meetings he needs to attend. If you want to see Mike, just arrange for your RSO to make an appointment with him, on the days he is working.

mike.tyrrell@southwark.gov.uk



Olive Green – Resident Services Manager

olive.green@southwark.gov.uk



Hema Vashi – RSO for Bromyard

Tel: 07852 766058

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Sabdat (Sabi) Ibn-Ibrahim – RSO for Skenfrith

Tel: 07984 144224

sabdat.ibn-ibrahim@southwark.gov.uk



Sharon Burrell – RSO for Sarnsfield

Tel: 07432 738774

sharon.burrell@southwark.gov.uk



Modupe Somoye – RSO for Peterchurch

Tel: 07903 281390

modupe.somoye@southwark.gov.uk

The following staff are no longer permanently based on Ledbury, but are still supporting the Ledbury Team to ensure that residents concerns are responded to swiftly:



Cheryl Russell – Head of Accommodation & Support

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Tony Hunter – Head of Engineering

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Abigail Buckingham – Design and Delivery Manager

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**Sharon Shadbolt – Project
Manager**

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Kim Hooper – Communications

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**Gary Wallace – Homeowners
Operations**

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**Ricky Bellot – Housing Choice
and Supply Manager**

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